

Aged Care Reforms

Changes have taken place to the Australian Aged Care System through the introduction of the My Aged Care System which may affect you.

My Aged Care provides three types of individually tailored care packages:

- basic home support services for people with low level needs
- home care for those with higher needs
- institutional residential care.

Council is one of a range of providers delivering basic home support services for people with low level needs.

We have attached a survey for you to complete so you can share your views and opinion on ageing well in Nillumbik, what is working for you and what you would like to see improved.

The introduction of Commonwealth Home Support Services program in 2013 has provided a range of improvements including;

- Introduction and expansion of the My Aged Care website and contact centre, to streamline access to support services for you and your carers.
- The establishment of the Regional Assessment Service.
- More choice for older people to stay independent and in their own home.
- Providing you with greater choice and flexibility to pay for accommodation and services.
- Transparent accommodation services and prices for all residential aged care providers as they are now required to publish the maximum amount they charge.

These changes are streamlining the system, and we will see the second wave of reforms and changes to funding of services implemented in 2020.

This process will enable you to have greater control over your own life and the type of care and services you need.

Nillumbik Shire Council provides services through the Commonwealth Home Support Program, to people over the age of 65.

We encourage you to use the resources available to you through the MyAgedCare system, which you can access via www.myagedcare.gov.au or call 1800 200 422.

Council would like to hear from you about what you may need in the future to age well in Nillumbik...

People who want support can contact My Aged Care (by phone or website) to book an assessment to discuss services such as:

- transport
- domestic help
- personal care
- home maintenance and modifications
- aids and equipment
- meals
- nursing and allied health
- social support
- respite.

Please complete the survey. We want to hear from you, and your opinion on how to age well in Nillumbik – now and into the future.

