



Diamond Creek Activity Centre Review Community Engagement Report

Final

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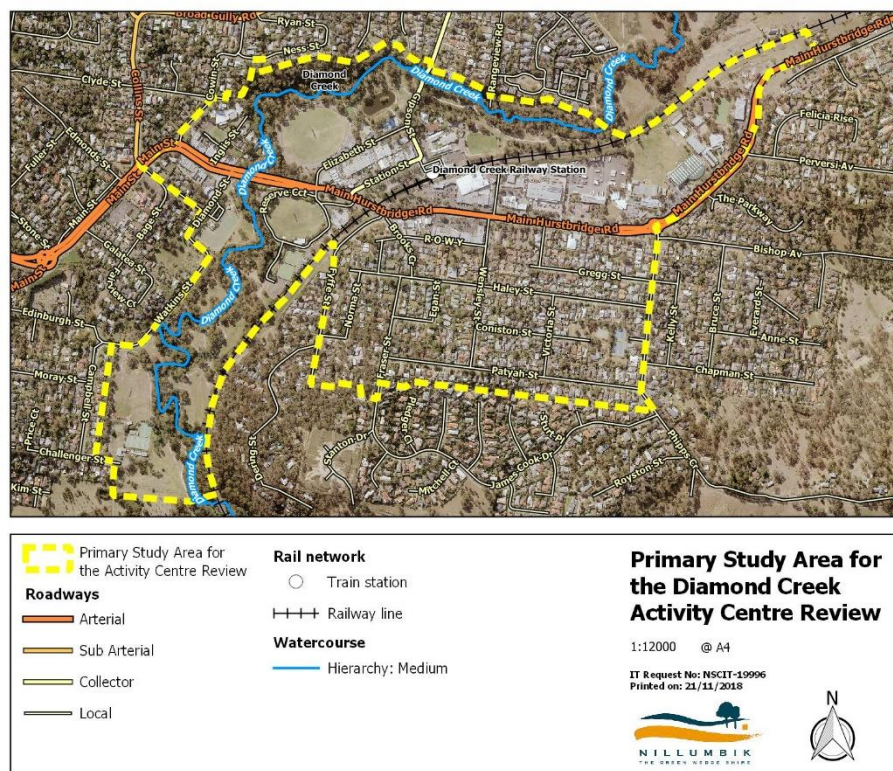
1. Executive summary

1.1 Overview

ChatterBox Projects was engaged by Nillumbik Shire Council to undertake six place-based pop-up consultations to assist in the review of the structure plans for both the Diamond Creek and Eltham Activity Centres.

The approach used for the place-based pop-up consultations was the ChatterBox pop-up trailer platform. This platform is a bright yellow, custom built mobile trailer that has been specifically designed to take creative and inclusive engagement tools to locations where people are already present.

The place-based pop-up consultations was one of three ways Council gathered feedback with Council hosting an online survey and mapping tool through Council's Participate Nillumbik website and undertaking a range of other engagement activities around the municipality.



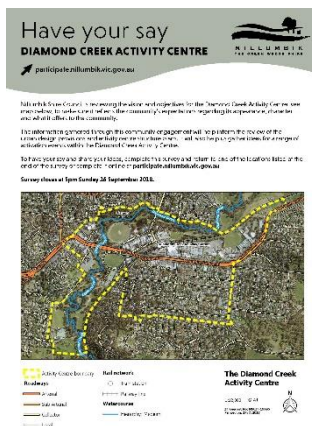
During the community engagement activities, a wide range of people were consulted including people who would not normally provide feedback to Council. Being able to intercept people whilst they were going about their day to day activities provided many community members with the opportunity to engage. The consultations enabled the engagement of children, young people, adults, people who lived in Diamond Creek, surrounding areas and visitors to the area.

Over 500 written ideas and 1,300 views were gathered throughout the community engagement process via the hardcopy and online surveys. Just over 150 additional opinions, thoughts and ideas were gathered via other engagement tools including the online mapping tool, voting pod, chatboards and big idea drawings.

- 146 people completed a survey: 130 online and 16 hard copy surveys.
- 26 people provided their feedback by using the online mapping tool
- 9 children and young people provided their feedback by drawing their ideas.
- 54 people engaged with the voting pod activity.
- 46 comments were received via the giant chatboards

This report outlines the results of the feedback received via place-based pop-up consultations and online survey and mapping tool.

1.2 Survey results summary



Two different surveys were developed to gather feedback. One was a hard copy version to be used at the pop-up consultations. Another online version was designed to enable those members of the community who were unable to attend the place-based pop-up consultation sessions to provide their feedback and ideas.

The survey consisted of six multi-choice questions, six open-ended questions and five demographic questions.

The online survey was hosted by Nillumbik Council via Council's Participate Nillumbik site.

Of the 146 people who completed a survey:

- The two most widely represented age groups were 35-44 years (28.6%) and 45-54 years (19.5%).
- 65.7% of respondents were female and 33.5% male.
- 62.7% of respondents lived in Diamond Creek
- 53.9% of respondents visit the Diamond Creek Activity Centre daily and 33.3% visit 2-3 times per week
- Most people visit the Diamond Creek Activity Centre to shop (78.7%), visit cafes and restaurants (61.6%) and for Recreation (61.6%).
- 63.5% strongly agree or agree that the Diamond Creek Activity Centre has a good range of shops and services
- 62.3% strongly agree or agree that the Diamond Creek Activity Centre has quality shops and services
- 71.1% strongly agree or agree that the Diamond Creek Activity Centre has a sense of community
- 51.5% strongly agree or agree that the Diamond Creek Activity Centre has a great atmosphere and environment
- 43.8% strongly agree or agree that it is easy to get to and get around the Diamond Creek Activity Centre
- 34.3% strongly agree or agree that they like the look and feel of the Diamond Creek Activity Centre, 22.6% disagree and 8% strongly disagree
- 72.5% drive to the Diamond Creek Activity Centre, 18.8% walk, 6.5% catch public transport and 1.4% ride
- 99.3% feel safe during the day and 17.1% feel unsafe at night at the Diamond Creek Activity Centre
- 26 respondents opted to 'be kept up to date' about the project.



1.3 Place-based pop-up engagement summary

The purpose-built ChatterBox Projects Trailer was used for three place-based pop-up consultations. These were held at three different locations; Diamond Creek Shopping Centre, Diamond Creek Netball Courts and Diamond Creek Plaza. Unfortunately, poor weather affected the pop-up at the Diamond Creek Plaza.

The place-based pop-up consultations were not only beneficial in engaging with the community, they were also beneficial in promoting the project and providing an opportunity for the community to engage with Council out of hours.

A range of engagement tools were used at the pop-up consultations, enabling the community to provide their feedback in a variety of ways. These different tools also allowed many people to engage at the same time. The tools included a hard copy survey, chatboards, voting pod and a 'big idea' drawing sheet.

Approximately 270 hard copy surveys with reply paid envelopes and postcards promoting the online survey were distributed during the three pop-up events which hopefully converted to more people completing the survey.



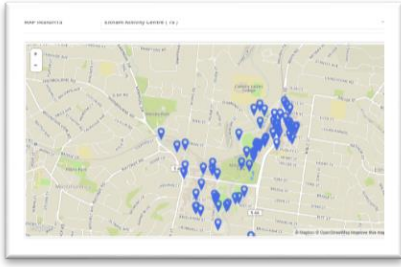
Overall participation

- 260 people were engaged
- 16 surveys were completed
- 160 surveys were distributed with reply paid envelopes
- 110 postcards were distributed promoting the online survey
- 46 ideas were received via the chatboards
- 9 big ideas for the town centre were received by children and young people drawing their ideas
- 55 people participated in the voting pod activity

Voting pod

- 82.6% agreed that the Diamond Creek Activity Centre had a good range of quality shops and services available
- 92.5% agreed that the Diamond Creek Activity Centre had a great sense of community
- 75%% agreed that the Diamond Creek Activity Centre has a great atmosphere and environment
- 54.7% agreed that it was easy to get to and around the Diamond Creek Town Centre, 45.2% didn't agree
- 69.2% indicated they liked the look and feel of the Town Centre, 30.7% didn't agree
- 88.8% said they loved coming to the town centre

1.4 Online mapping tool summary



An online mapping tool was available via Council's Participate Nillumbik site enabled the community to add a pin to a map under the categories of 'hidden gems' and 'places needing attention.'

26 pins were added by the community; 9 indicating hidden gems and 17 indicating places that need improvement.

There were a range of locations listed as hidden gems including the 'Labyrinth Loop', walking and bike paths, sporting facilities and a few specific shops and businesses.

There were a range of locations listed as needing attention with many comments being around traffic management and parking.

1.5 Conclusion

The community were highly engaged about the Diamond Creek Activity Centre review especially at the pop-up consultations at the Diamond Creek Netball Courts where it was quite busy, and people had more time to stop and engage. Unfortunately, poor weather affected the pop-up at the Diamond Creek Plaza.

Approximately 270 hard copy surveys with reply paid envelopes and postcards promoting the online survey were distributed during the three pop-up events which hopefully converted to more people completing the survey.

Respondents felt there was a good sense of community in Diamond Creek, however felt the atmosphere of the Town Centre was poor, it wasn't easy to get around and they raised issues around traffic and parking issues.

However, the community loved the open space, trees and sporting facilities within the precinct.

Many people appreciated the fact that council proactively popped-up across the precinct to seek their feedback, including the businesses that were engaged during the two pop-up consultations at the shopping centre and plaza.

Nillumbik Shire Council officers will summarise the results for Council's consideration.

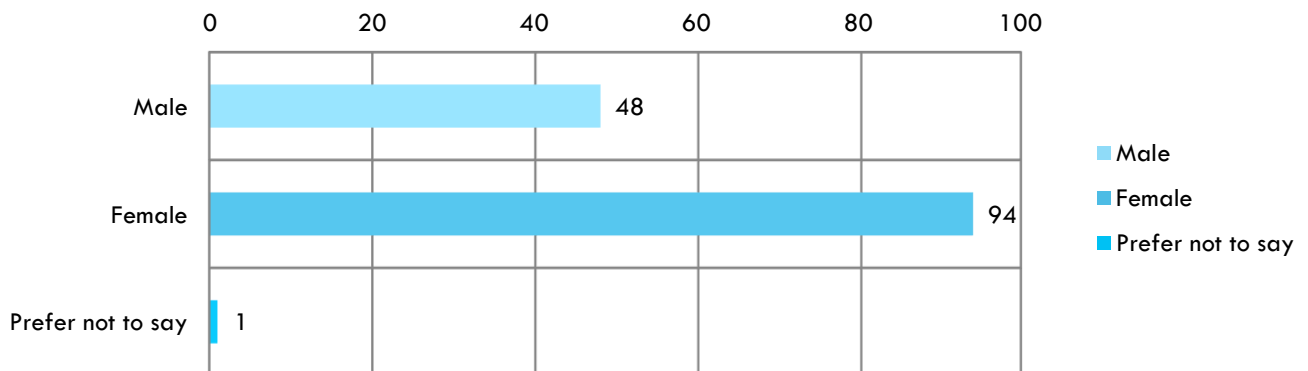
2. Overall Survey Results

This section provides the results from the hardcopy and online surveys that were completed by the community. A total of 146 surveys were completed, 130 online and 16 at the three pop-up consultations.

Please note: this profile has been developed using the data collected from the online and hardcopy survey data only.

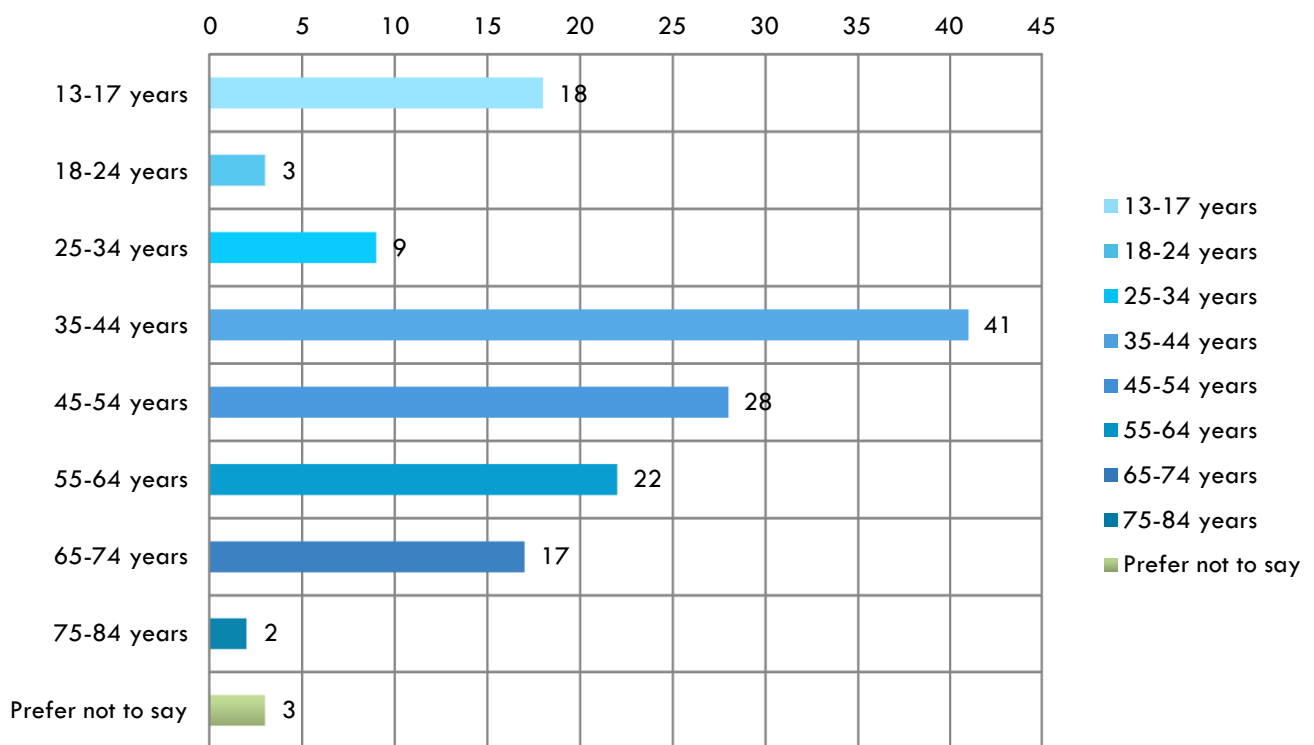
2.1 Gender

Of the 143 respondents who indicated their gender, 65.7% (94) were female, 33.5% (48) were male and .69% (1) preferred not to say.



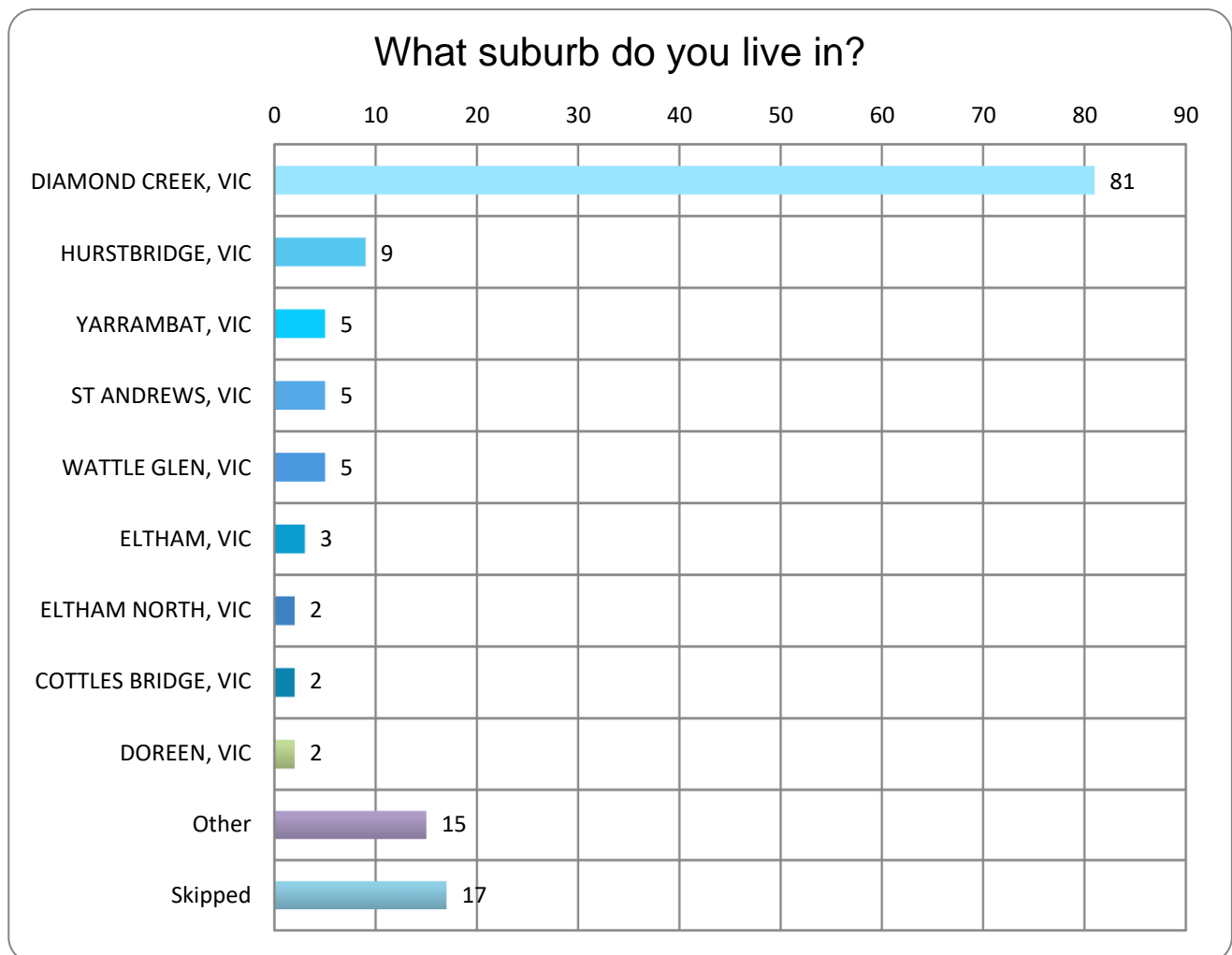
2.2 Age

Of the 143 respondents who indicated their age, there was good representation of people aged between 35-44 years (28.6%) and 45-54 years (19.5%). 12.5% were 13-17 years.



2.3 Suburb

Of the 129 respondents who indicated where they lived, 62.7% lived in Diamond Creek, 6.97% lived in Hurstbridge, 3.87% lived in Yarrambat, St Andrews and Wattle Glen.



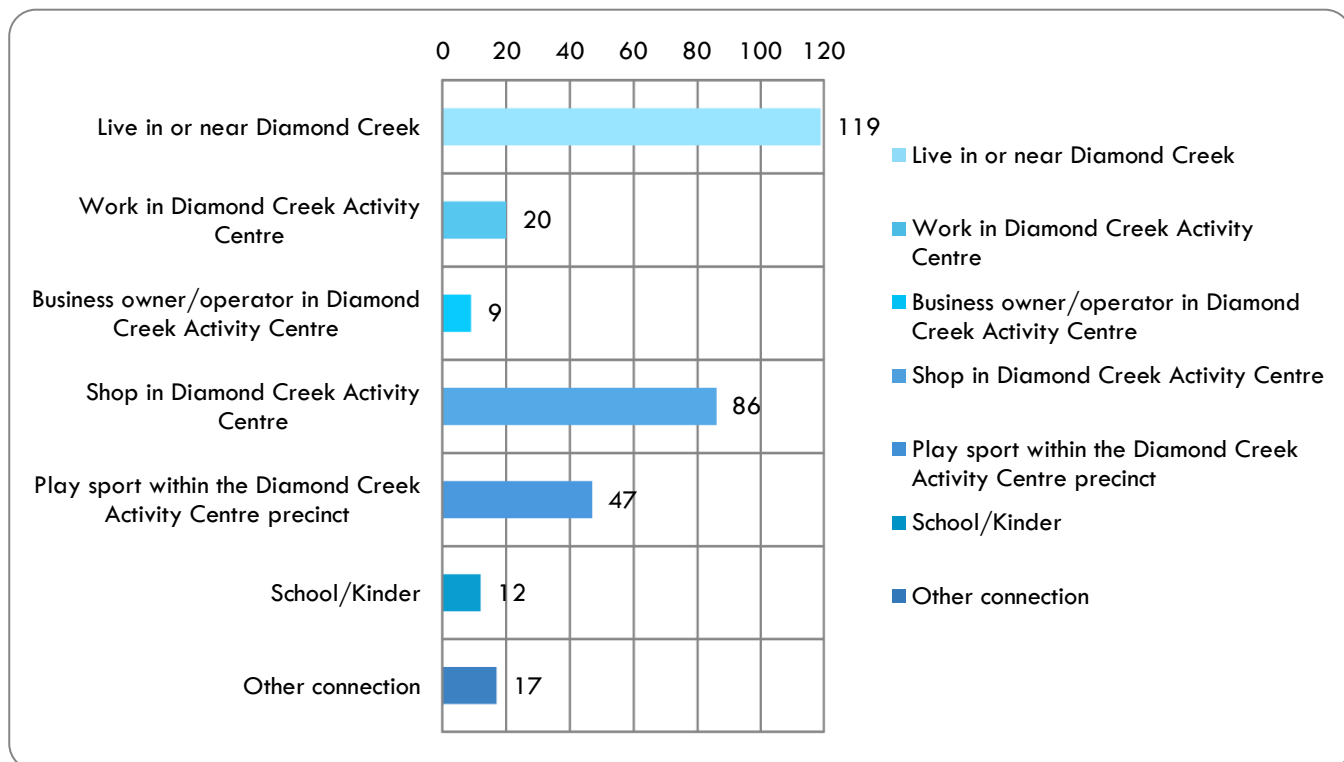
Respondents were able to provide 'other' suburbs that were not listed. Other suburbs as indicated by respondents included:

Bundoora, Vic	1
Christmas Hills, Vic	1
Diamond Beach, NSW	1
Greensborough, Vic	1
Kangaroo Ground, Vic	1
Kinglake, Vic	1
Lilydale, Vic	1
Mernda, Vic	1
Nar Nar Goon, Vic	1
North Warrandyte, Vic	1
Panton Hill, Vic	1
Plenty, Vic	1
Reservoir, Vic	1
St Helena, Vic	1
Strathewen, Vic	1

2.4 Connection to the Diamond Creek Activity Centre

(Respondents could tick all that apply)

Of the 146 respondents who indicated their connection to Diamond Creek Activity Centre, 81.5% live in or near Diamond Creek Activity Centre, 58.9% shop and 32.1% play sport within the precinct.



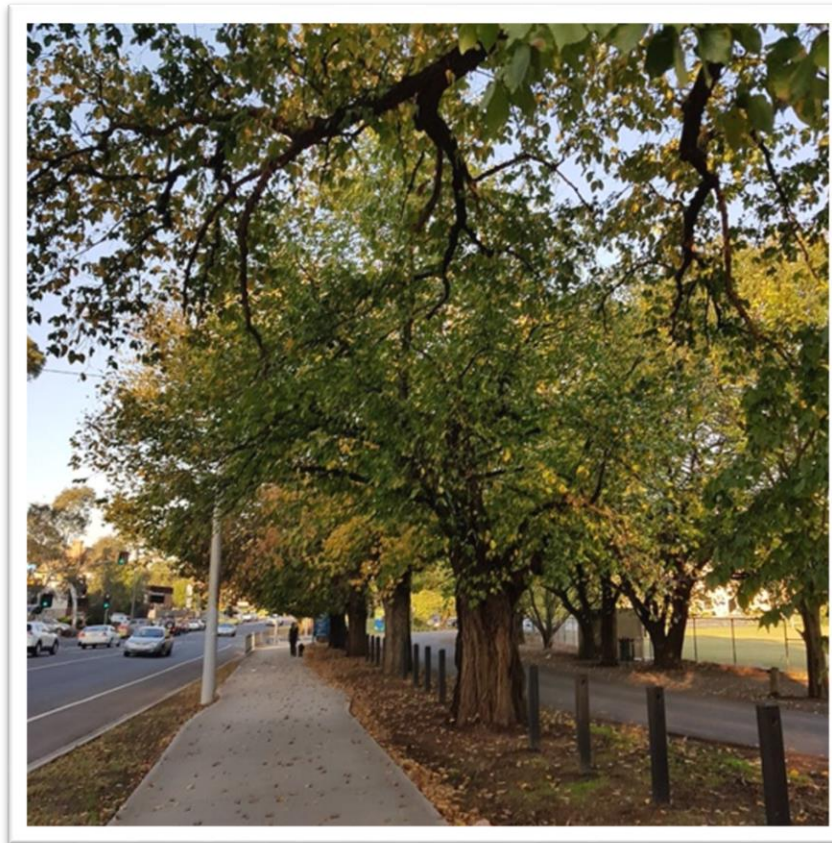
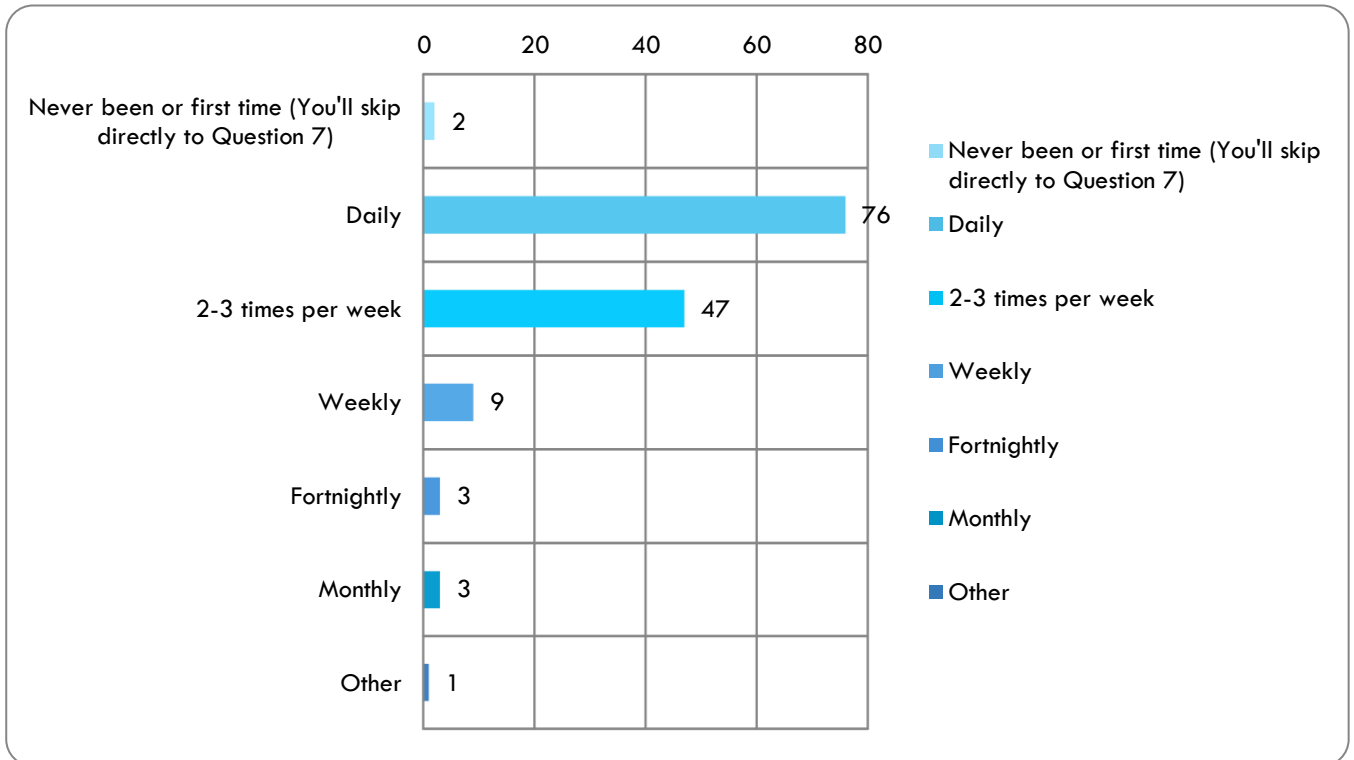
Respondents were able to provide 'other' ways that they were connected to the Diamond Creek Activity Centre. 17 respondents providing the following comments.

Please note: The following comments are unedited verbatim responses as submitted

Comments
Attend maternal health service in Diamond Creek
Walk along the trails with our dog...
Have a coffee and visit op shops. I do shop in Nillumbik - not in Diamond Creek but visit it often
Commute along the Diamond Creek Trail to work.
Dog Park
Gym, bike track
Use bike tracks. Living & Learning centre although not central to activity centre.
Bingo at pub, café for coffee with a group.
Emergency services
A Diamond Creek resident for over 40 years and although now living just out of Diamond Creek I continue to shop and socialise in and around the town.
A square is a great idea. Flood the dam near baseball oval / tennis court
Social links
Visit friends
Us the train station
I attend school at DVC
Plan to complete long term capital investment and retirement - of many decades now.

2.5 How often do you visits the Diamond Creek Activity Centre?

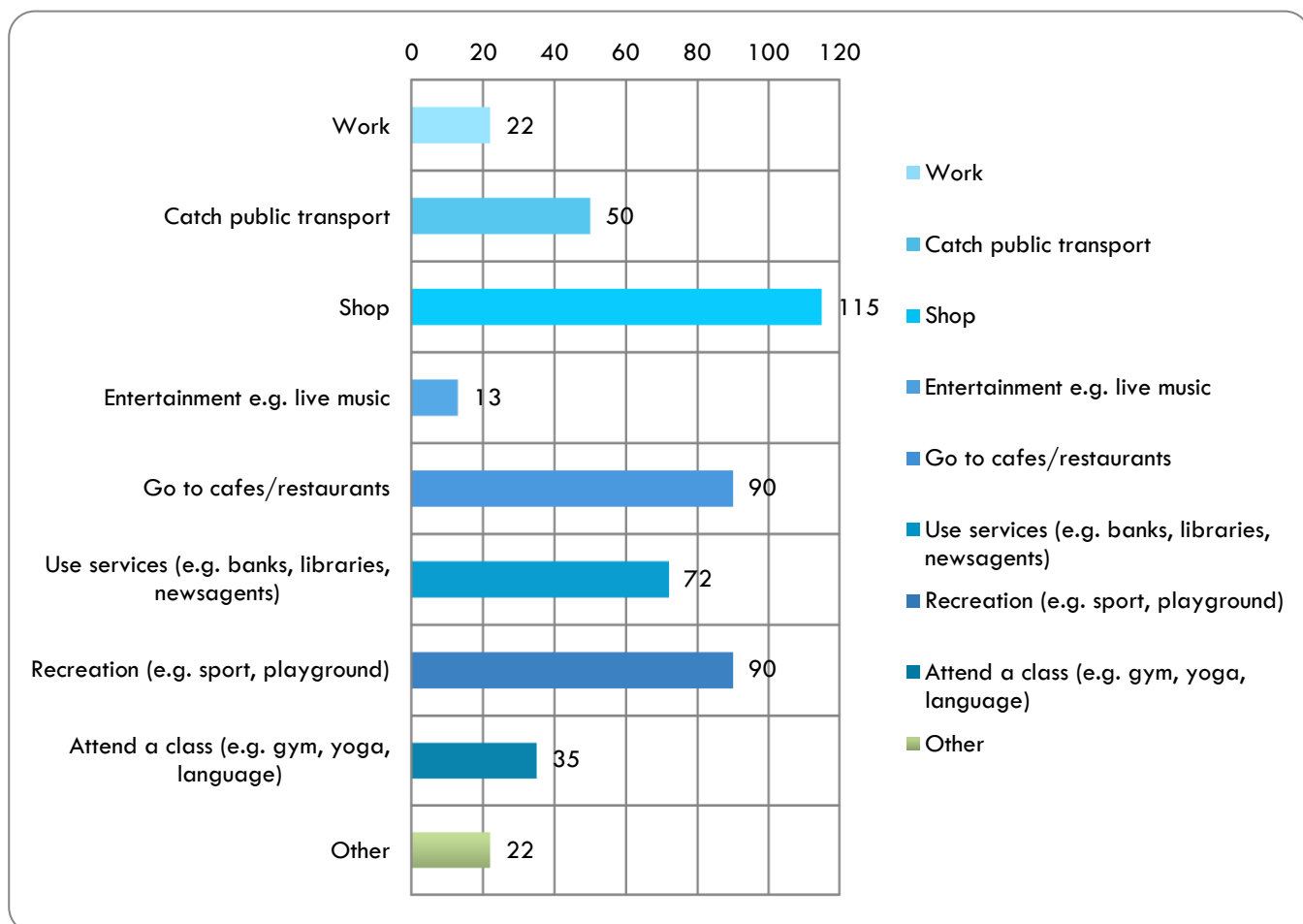
Of the 141 respondents who answered this question, 53.9% visited Diamond Creek Activity Centre daily, 33.3% visited 2-3 times per week, 6.4% weekly, 2.1% fortnightly and 2.1% monthly and 1.4% had never visited.



2.6 What do you currently do when you visit the Diamond Creek Activity Centre?

(respondents could select all that apply)

When respondents were asked what they currently do when they visit the Diamond Creek Activity Centre, the top four responses were Shop (78.7%), Go to Cafes/restaurants (61.6%), Recreation (61.6%) and Use Services (49.3%).



Respondents were able to provide further information about other things they did within the Diamond Creek Activity Centre. 23 comments were received.

Other activities listed on two or more occasions included go to or drop off children to school (5), walk the dog/dog park (2), volunteer (2), live there (2) and bike ride (2).

Please note: The following comments are unedited verbatim responses as submitted

Comments
Attend service club meetings-RSL, Rotary
Volunteer
Live in the Diamond Creek Activity Centre and kids go to school in the area
Commute either on foot, by bicycle with children or by car.
Bike ride via the Diamond Creek Trail
walk the dog and get take away coffee
Off Lead Dog Park
Diamond Creek Dog Park
Dog Park!!!

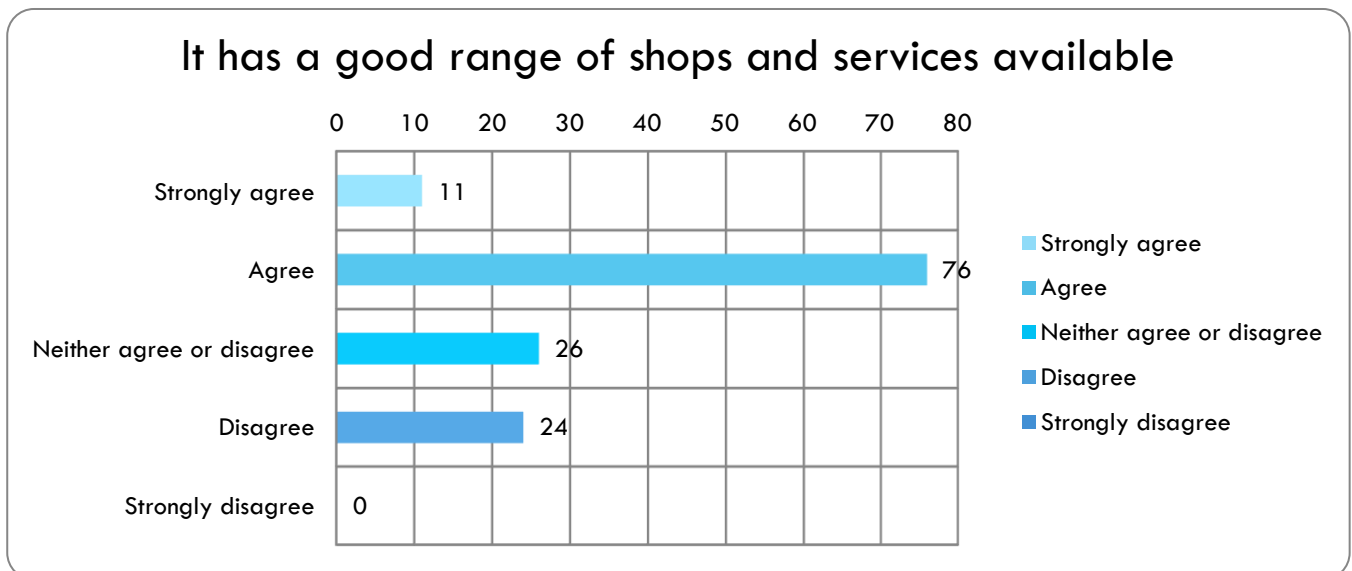
Comments
Volunteer
Bike track
Walking tracks and creek
Live there
Take children to work
Emergency services
Pick up from School / kinder
Church
School drop off / park run
Exercise
Visit friends
School
School
Socialise, retirement planning, capital planning

2.7 Thinking about the Diamond Creek Activity Centre, tell us your level of agreement with the following statements.

The community were asked to rate their level of agreement with five statements about the Diamond Creek Activity Centre. Below are the results for each statement.

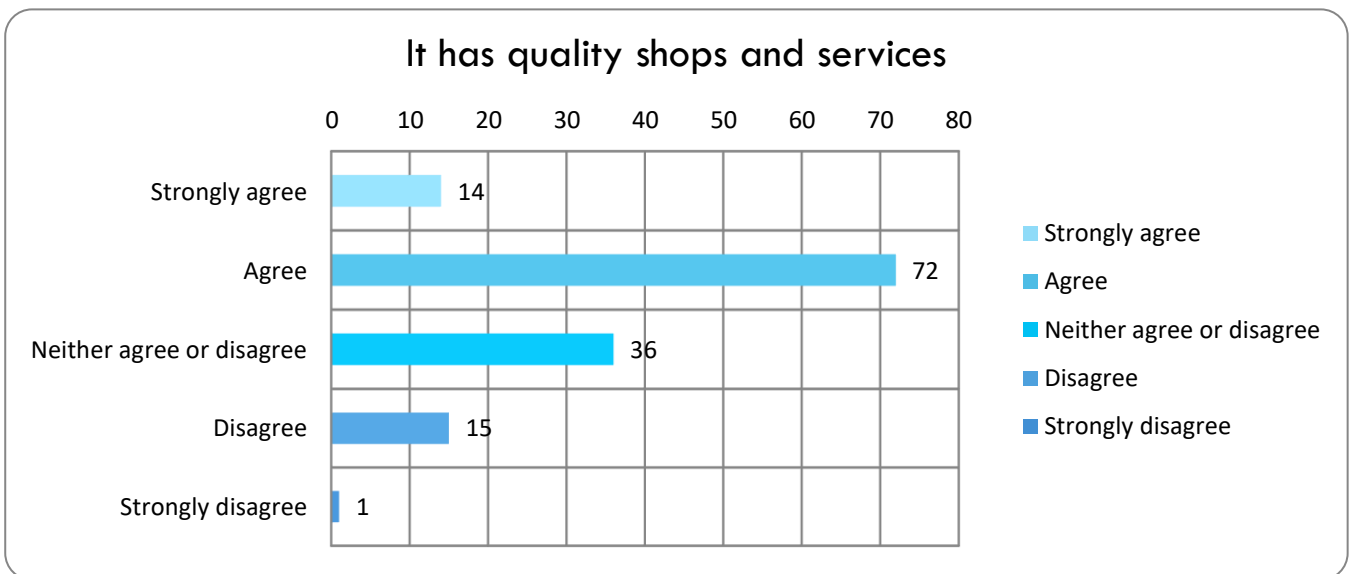
It has a good range of shops and services available.

Of the 137 respondents who answered this question, 8% strongly agreed, 55.5% agreed, 19% neither agreed or disagreed, 17.5% disagreed and no one strongly disagreed.



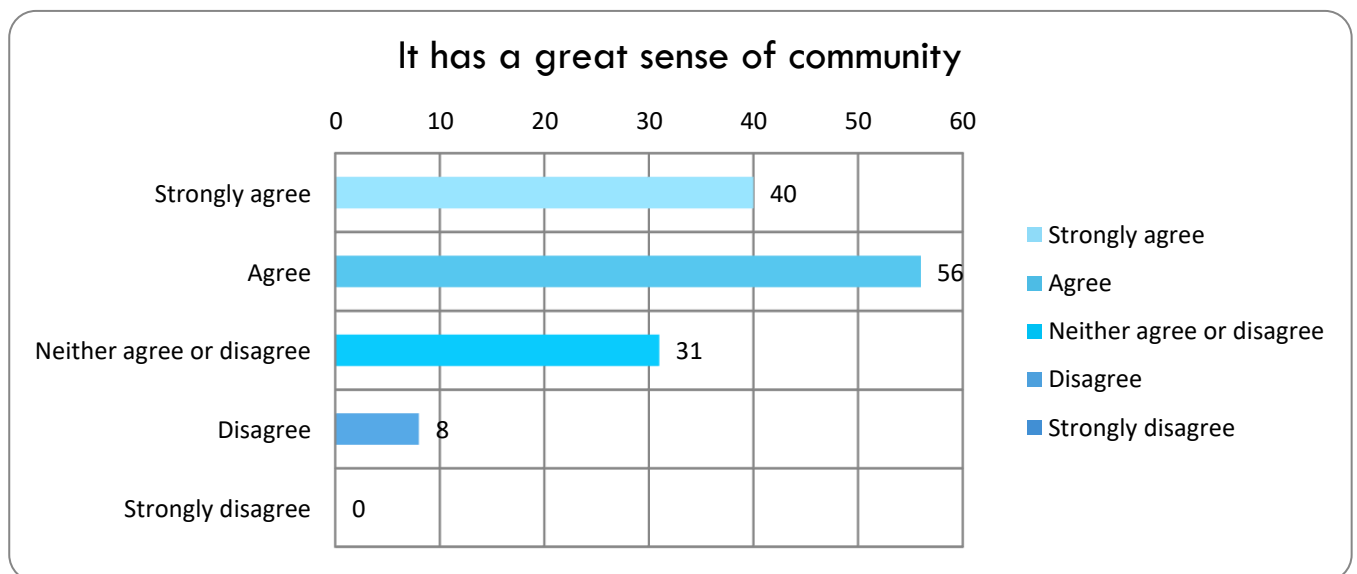
It has quality shops and services.

Of the 138 respondents who answered this question, 10.1% strongly agreed, 52.2% agreed, 26.1% neither agreed or disagreed, 10.9% disagreed and 0.7% strongly disagreed.



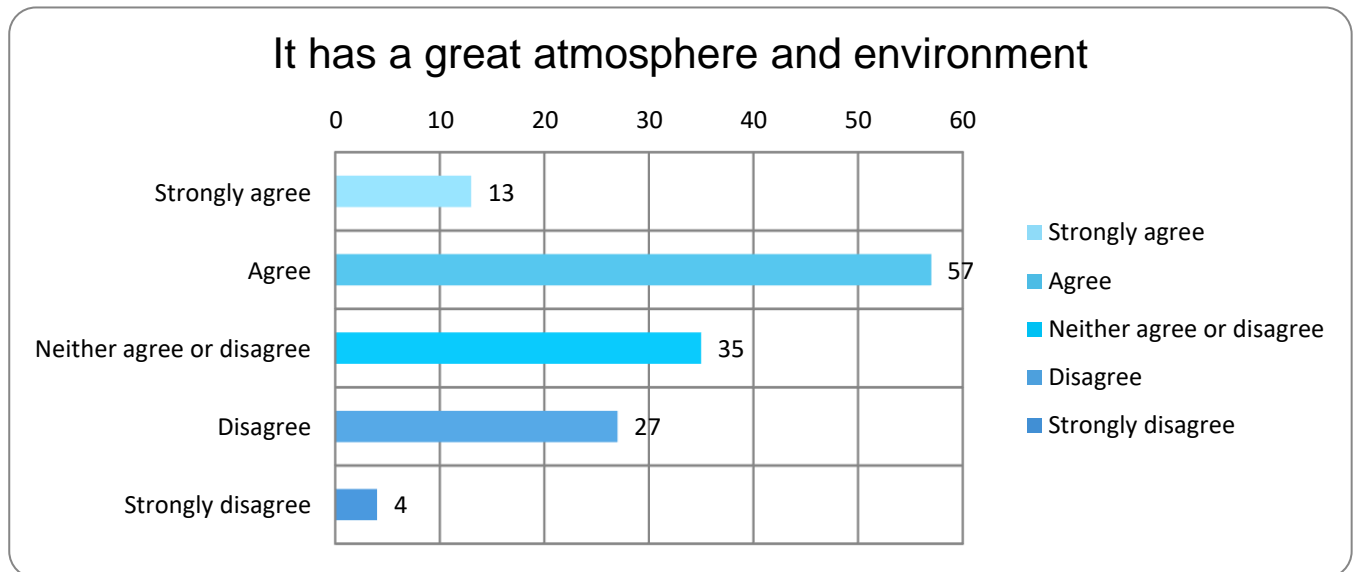
It has a great sense of community

Of the 135 respondents who answered this question, 29.6% strongly agreed, 41.5% agreed, 23% neither agreed or disagreed, 5.9% disagreed and no one strongly disagreed.



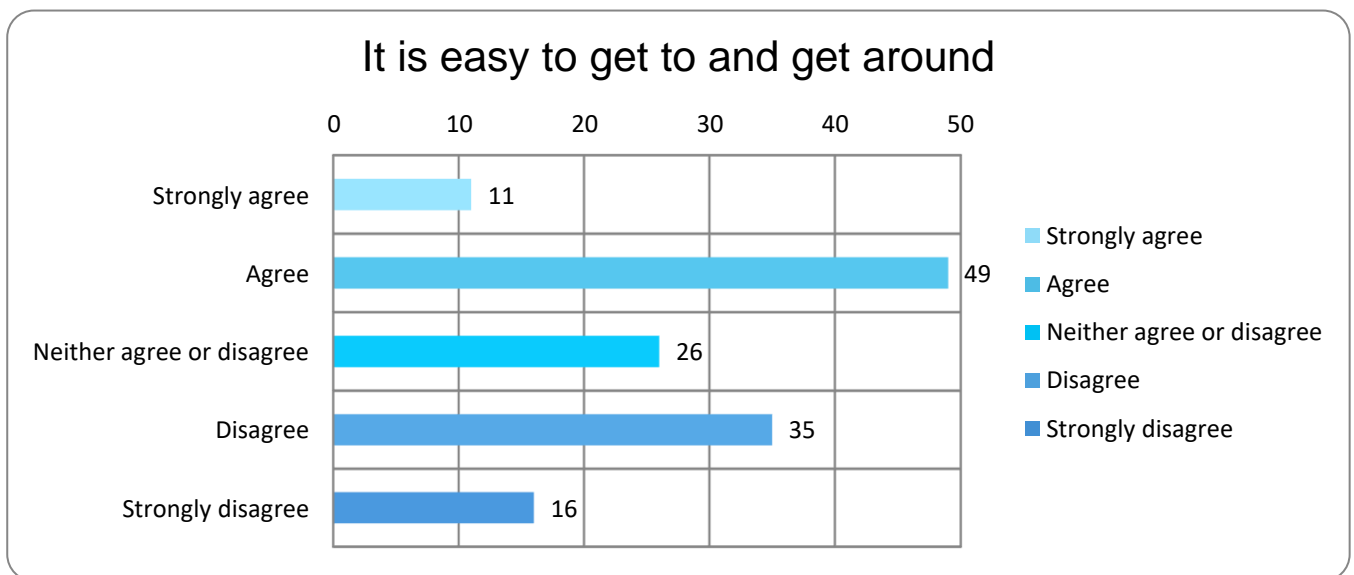
It has a great atmosphere and environment.

Of the 136 respondents who answered this question, 9.6% strongly agreed, 41.9% agreed, 25.7% neither agreed or disagreed, 19.9% disagreed and 2.9% strongly disagreed.



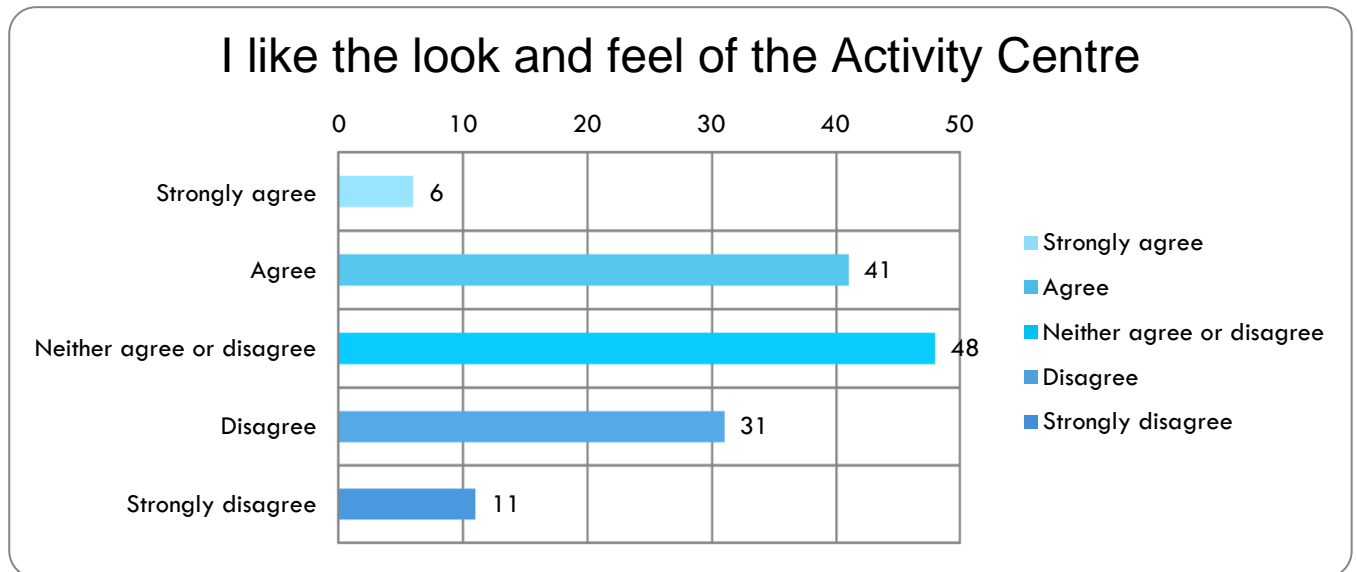
It is easy to get around.

Of the 137 respondents who answered this question, 8% strongly agreed, 35.8% agreed, 19% neither agreed or disagreed, 25.5% disagreed and 11.7% strongly disagreed.



I like the look and feel of the Activity Centre.

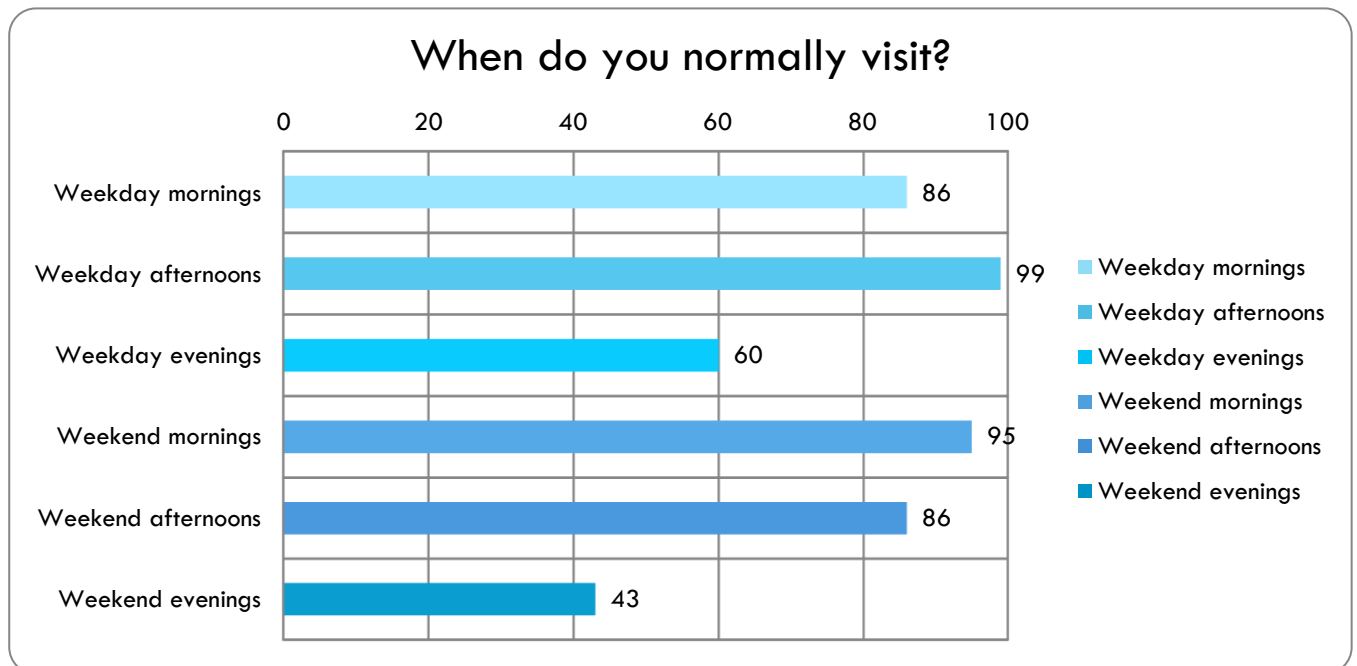
Of the 93 respondents who answered this question, 4.4% strongly agreed, 29.9% agreed, 35% neither agreed or disagreed, 22.6% disagreed and 8% strongly disagreed.



2.8 When do you normally visit?

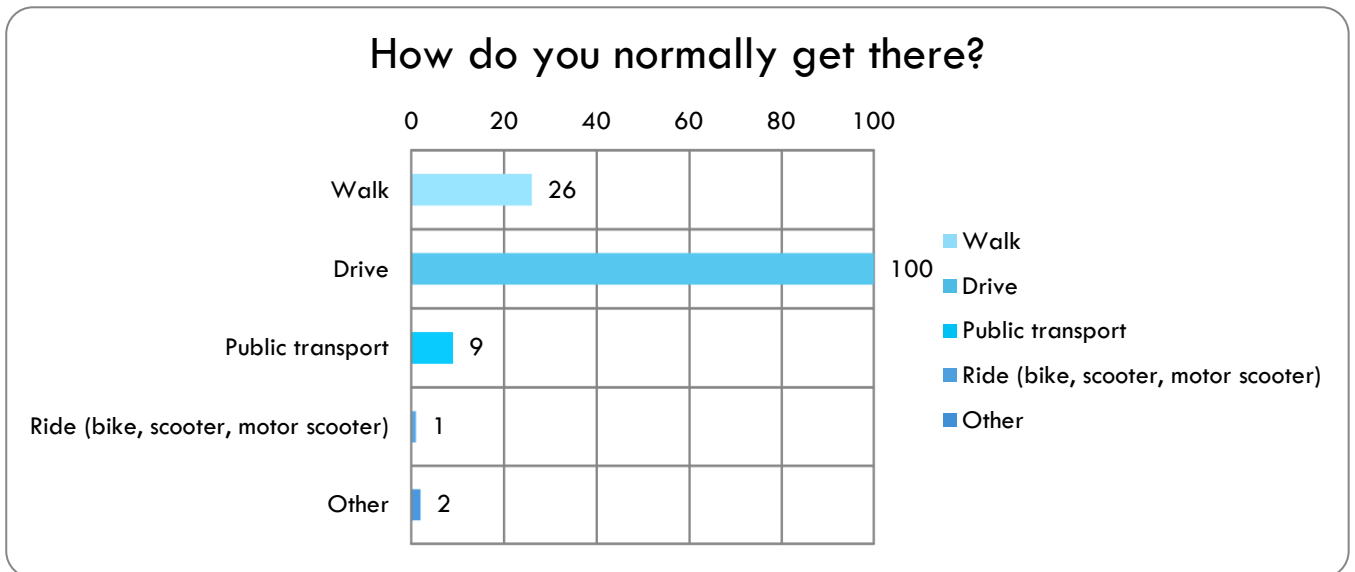
(Respondents could tick more than one)

Of the 146 respondents, most people visited weekday afternoons (99) followed by weekend mornings (95) and then weekday mornings (86) and weekend afternoons (86). There were a lot less people visiting the activity centre during the evening (43).



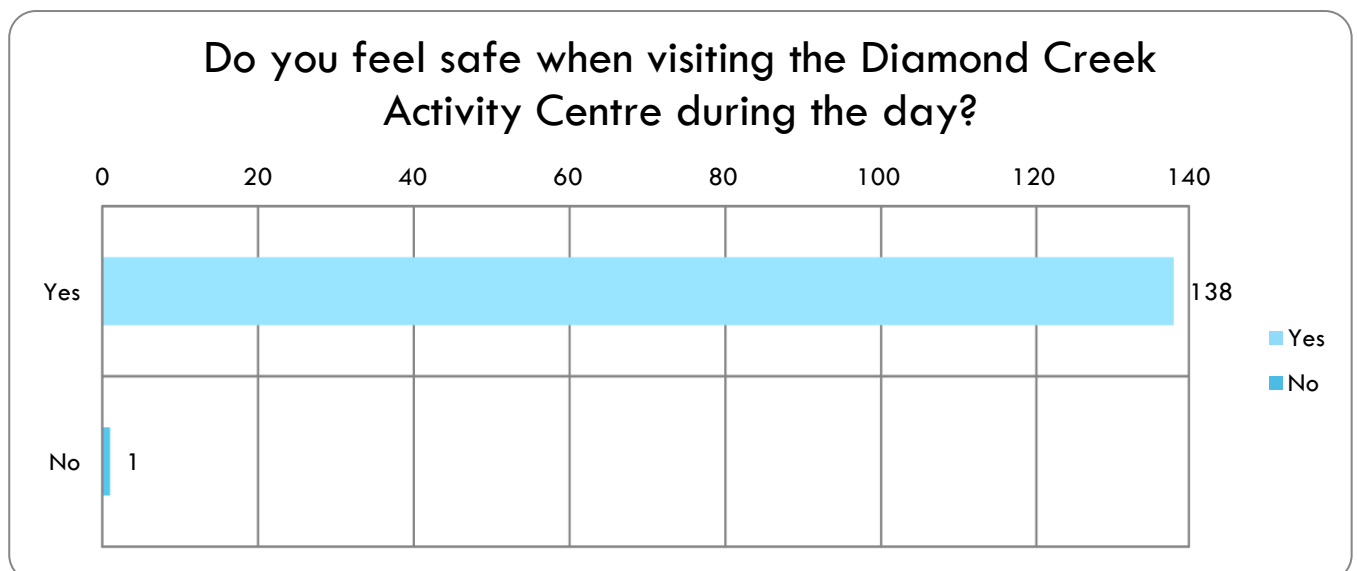
2.9 How do you normally get there?

Of the 138 respondents, 72.5% drive to the activity centre, 18.8% walked, 6.55% caught public transport, and .7% ride and 1.4% other.



2.10 Do you feel safe when visiting the Diamond Creek Activity Centre during the day?

Of the 139 respondents, 99.3% felt safe when visiting the Diamond Activity Centre during the day.



If no, why?

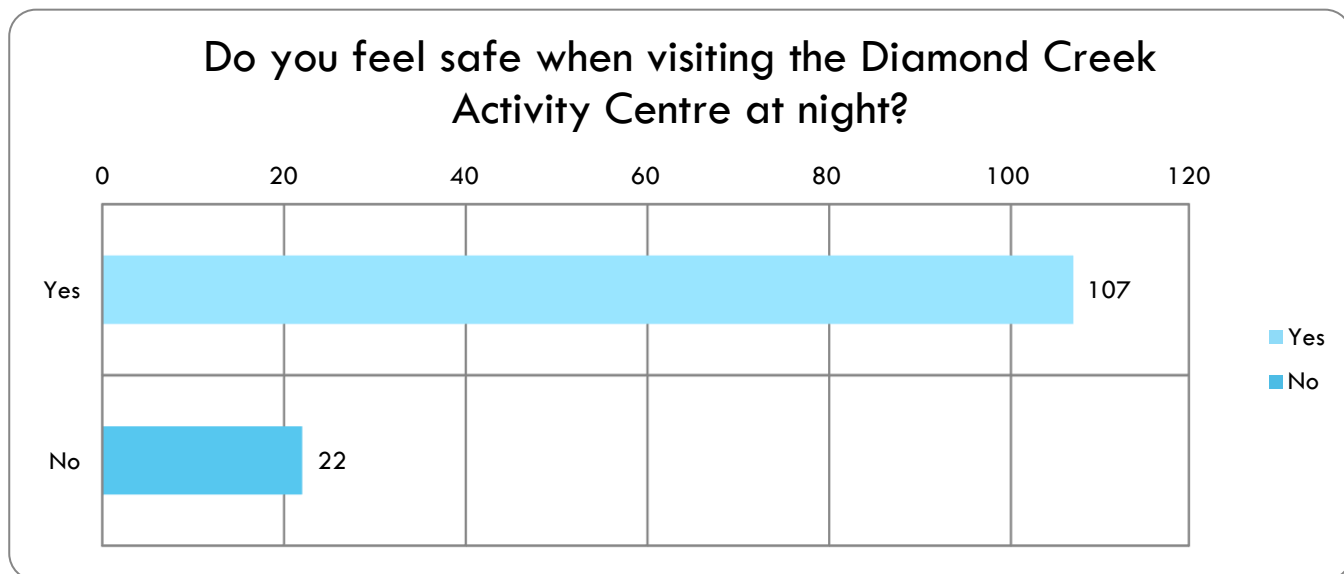
Respondents were able to provide reasons why they felt unsafe with 1 respondent providing comments.

Please note: The following comments are unedited verbatim responses as submitted

Comments
Car park danger to pedestrians

2.11 Do you feel safe when visiting the Diamond Creek Activity Centre at night?

Of the 129 respondents, 17.1% felt unsafe and 82.9% felt safe when visiting the Diamond Creek Activity Centre at night.



If no, why?

Respondents were able to provide reasons why they felt unsafe with 19 respondents providing comments.

Of the 19 respondents, 8 respondents commented on lighting with other comments being around drunk and rowdy people and feeling threatened by young people hanging around.

Please note: The following comments are unedited verbatim responses as submitted

Comments
Very dark on the station st side of town
Teenagers hanging around the station
Would not go alone as not well lit and feel there maybe youth around looking for trouble.
Very dark in places between shopping areas. Car parks OK as I part near to where I need to go but wouldn't walk along footpaths etc on my own
Have had to call the police on 5 occasions during the last year at night. This has included youths creating a fire, witnessing property being broken into and theft at a property development adjoining the precinct. As no police in Diamond Creek over night the response time poor and the offenders had left already causing damage before the police arrived..
Youths hanging around Mcdonalds and shops/station always looking for and causing trouble. Including cars being keyed, having things thrown at people and general threatening behaviour
Poor or no lighting in many areas
I hear a lot of stories about groups of young (probably bored) people hanging around and crime in general. I get this from the local newspaper mainly.
Bad lighting, next to train station
There is no lighting at the dog park
Too many drunk and rowdy young people
Town is so split
The carpark in George St. The staff toilets face the station.
Too spread out, dimly lit.
Need more lights in some areas
Scary people
There are bad people
Paths lighting inadequate
Drunk people calling out

2.12 What are the hidden gems of the Diamond Activity Centre or what makes it unique?

The following items were referenced in 104 survey responses. Some survey responses referred to multiple items.

The themes that emerged from the comments received are outlined in the table below. All unedited verbatim comments can be found in section 5.2 of the appendix.

Of the 104 respondents who shared their 'hidden gem,' 42.4% said the natural environment, trails and tracks, 27.3% said quality retail and dining options, 12.2% said leisure and sporting places and 10.3% said parks and playgrounds.

Themes in hidden gem responses	Number of times mentioned in responses
Natural environment, trails and tracks	45
Quality retail and dining options	29
Leisure and sporting places	13
Parks and play grounds	11
Sense of community and events	8
Small town feel	8
Quality services	5
Accessible, easy to get to things	4
Refers to specific building or street	3
<i>Critical or improvement idea</i>	6
<i>None</i>	5
<i>Don't know</i>	4

2.13 What is one thing you love about the Diamond Creek Activity Centre now?

The following items were referenced in 101 survey responses. Some survey responses referred to multiple items.

The themes that emerged from the comments received are outlined in the table below. All unedited verbatim comments can be found in section 5.1 of the appendix.

Of the 101 respondents who shared what they love now about the Diamond Creek Activity Centre, 25.7% indicated the natural environment, gardens, trails and tracks, 24.7% said quality businesses, services, shopping and dining options, 22.7% said people, sense of community and events and 22.7% indicated easy to get to things and was within walking distance.

Themes in one thing you love responses	Number of times mentioned in responses
Natural environment, gardens, trails and tracks	26
Quality business, services, shopping and dining options	25
People, sense of community and events	23
Easy to get to things, within walking distance	23
Leisure and sporting places	13
Parks, dog parks and play grounds	10
Small, rural town feel	4
Train station, public transport options	2
<i>Nothing</i>	4
<i>Critical or improvement idea</i>	3

2.14 What is your one BIG idea to make the Activity Centre better in the future?

The following items were referenced in 97 survey responses. Some survey responses referred to multiple items.

The themes that emerged from the comments received are outlined in the table below. All unedited verbatim comments can be found in the appendix.

Of the 97 respondents who shared their big idea to make the Activity Centre better in the future, 30.9% said improved traffic flow, movement around car parks and traffic congestions, followed by refresh and beautify the façade, create town square and provide more seating (20.6%) and modernise the shopping area/plaza and attract a mix of quality retails and dining options (20.6%).

Themes in one BIG idea responses	Number of times mentioned in responses
Improve transport flow, movement around car parks and traffic congestion	30
Refresh and beautify the façade, create a town square and provide more seating	20
Modernise the shopping area/plaza and attract a mix of quality retail and dining options	20
Make it more pedestrian friendly and easier for pedestrians and bikes to move safely	13
Improve the leisure facilities, upgrade the netball facilities and create child friendly active spaces	8
Remove the level crossing	8
Increase the greenery, plant more trees	7
Upgrade the community facilities, community centre and provide more outdoor seating	7
More community events and activities that bring people together	7
More parks and preserve open space	6
More car parking	5
Well-connected public transport and bus services	4
Other	2

2.15 What do you think could make the Activity Centre more welcoming, vibrant and alive?

The following items were referenced in 89 survey responses. Some survey responses referred to multiple items.

The themes that emerged from the comments received are outlined in the table below. All unedited verbatim comments can be found in the appendix.

Of the 89 respondents who shared their ideas on how to make the Activity Centre more welcoming, vibrant and alive, 31.4% suggested to increase the greenery, plant more trees and improve the gardens, 28% said refresh building facades, improve streetscapes and provide outdoor dining, 22.4% suggested modernise the shopping area/plaza and attract a mix of quality retail and dining options.

Other suggestions included improve transport flow, movement around car parks and traffic congestion, more colour and public art, showcase and celebrate our indigenous and local culture and heritage, create a welcoming town feel, provide more community gathering spaces and events and activities and make it more pedestrian friendly and improve bike tracks/lanes.

Themes in welcoming responses	Number of times mentioned in responses
Increase the greenery, plant more trees and improve the gardens	28
Refresh building façades, improve the streetscape and provide for outdoor dining	25
Modernise the shopping area/plaza and attract a mix of quality retail and dining options	20

Themes in welcoming responses	Number of times mentioned in responses
Improve transport flow, movement around car parks and traffic congestion	13
More colour and public art, showcase and celebrate our indigenous and local culture and heritage	10
Create a welcoming town feel, provide more community gathering spaces and events/activities	9
Make it more pedestrian friendly and improve bike tracks/lanes	8
Install welcoming and wayfinding signage	5
Provide additional, more accessible car parking	4
Improve the swimming pool and playground	3
Provide new spaces where the community can gather	3
Maintain and preserve gardens, parklands and natural open space	3
Remove the level crossing	2

2.16 Good design means making safer spaces and places for people. Do you know of any areas in the Activity Centre needing attention and the reason?

The following locations were referenced in 56 of the 76 survey responses. Some survey responses referred to multiple locations and items.

The themes that emerged from the comments received are outlined in the table below. All unedited verbatim comments can be found in the appendix.

Themes in <u>locations</u> needing attention responses	Number of times mentioned in responses
Train station/railway crossing: Safer crossings for pedestrian and cyclist movement around, across, to and from station; remove the level crossing; improve lighting around the station; clean up the rubbish/vandalism; increase the car parking capacity and improve the undercover shelter area	23
Coles: Address congested roads in, out and within the car park (and spaces are narrow); improve the intersection and co-ordination of traffic signals; address the car park which is poorly designed and hazardous for pedestrians and improve the path behind Coles and the car park so it feels safer at night	14
Recreation and leisure spaces: Relocate or improve the area near Skate Park; increase the obstacles at the dog park; install lighting along the track to the dog park and on the bridge near the netball courts; invest in infrastructure (pool and club houses/stands)	8
IGA/Ritchies: Address congested roads in, out and within the car park (and spaces are narrow); redevelop and improve the appearance of the shopping centre and plaza area	5
Elizabeth Street: Improve traffic movement, parking and footpath access as the street is quite narrow; address the regular vandalism and install a footpath on the oval side	5
Station Street & McDonalds: Address traffic issues caused by trucks parking along the street; consider making it a clear way; provide parking for commuters; improve the McDonalds car park, visibility at exits and change the layout of the drive through section; and make McDonalds accountable for their rubbish	5
Plaza: Update and upgrade the plaza and building façades	3
Gipson Street: Improve lighting around bridge and rear of new housing development; address the regular vandalism and install a footpath on both sides of the street	3
Main Hurstbridge Road: Install a pedestrian crossing near Brooks Crescent and/or the Opportunity Shop and address traffic congestion, especially after 3pm	3
Fyffe Street: Improve pedestrian safety at the bottom of the street and driver visibility at the intersection with Brooks Crescent	2
George Street: Address speeding cars and improve the path to the car park so it feels safer at night	2

The following items with no specific location were referenced in 35 of the 76 survey responses. Some survey responses referred to multiple items.

Themes in <u>items</u> needing attention responses (no specific location)	Number of times mentioned in responses
Pedestrian and cyclist friendly: Improve pedestrian access to both sides of the shopping strip and railway line; install an overpass and pedestrian crossings, consider using flashing lights; address uneven and narrow footpaths	11
Improve and increase car parks: Address congested roads in, out and within car parks; provide space for pedestrian movement in main car parks and around shops; provide more car parking spaces at the station and consider some longer parking limits	9
Roads and traffic lights: Address the traffic congestion and improve traffic movement	4
Rubbish removal: Remove rubbish from the creek and around the pool to Main Road to the bridge	2
Better lighting at night	1

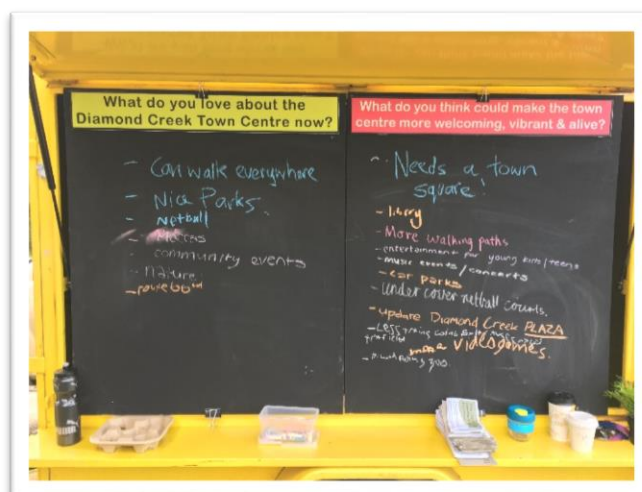
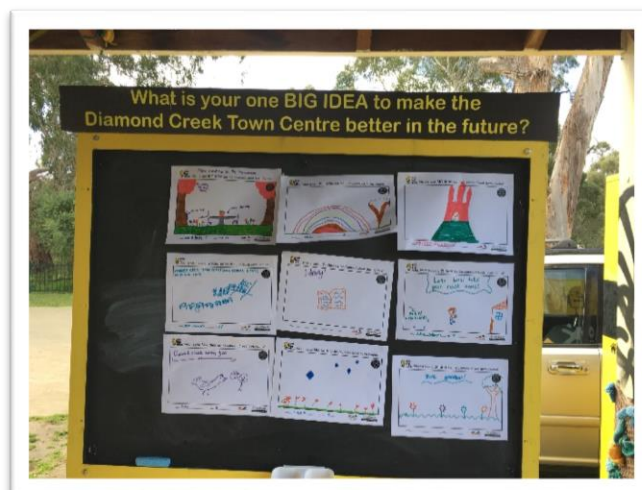
2.17 Is there anything else you would like to tell us?

The following items were referenced in 52 survey responses. Some survey responses referred to multiple items.

The following themes emerged from the comments received. All unedited verbatim comments can be found in the appendix.

Themes in anything else responses	Number of times mentioned in responses
Support local businesses and access to quality shopping centres and dining options: Bring the community together by recognising the importance of historic Chute Street and removing the "secondary mode" reference title; use partnerships to encourage the local population to 'shop local' and recognise local traders as essential to a vibrant activity centre; add a KFC; encourage quality food outlets, trendy cafes and night time entertainment/ dining and ban smoking; discourage alcohol outlets and takeaway food outlets; improve the vegetation around the shopping centre and relocate the birds from the shopping centre car park	11
Invest in Diamond Creek and retain its unique identity: Upgrade, update and modernise Diamond Creek; use a style that is contemporary but retains its charm, unique identity and reflects its history and connections to nature; enable Diamond Creek to reach its potential	9
Improve traffic movement and flow: Improve access without adding more traffic lights; install turning arrows at Diamond Creek Plaza and Coles intersection; duplicate the bridge; upgrade the main road, congestion and driver frustration is compounded by the level crossing; make Station Street and Elizabeth Street one way	8
Improve recreation and leisure infrastructure: Install a rotunda/shelter at Marngrook oval; create nature inspired playgrounds, surrounded by trendy cafes; provide families with good, sporting environments; and put sport exercise equipment in parks and lighting along the Diamond Creek Trail	6
Build community spirit: Strengthen the sense of community spirit; create a town square/garden area; support local arts/music; provide more events that bring the community together and an annual snake awareness show	6
Remove the level crossing	5
Encourage pedestrians and cyclists: Improve the bike track area; make ongoing repairs to the park run trail; finish the bike trail to Hurstbridge; encourage safe pedestrian movement; provide safe cycling lanes and secure bike storage	4
Retain the country feel: Reduce housing development that impacts on native vegetation and discourage small block subdivisions; preserve the green wedge	4
Increase public facilities: Provide access to a library facility and 24 hour police station	3

Themes in anything else responses	Number of times mentioned in responses
Improve public transport services: Provide regular bus services around the township; duplicate the train line for more frequent trains and improve public transport connections	3
Address the rubbish and littering issue	3
Improve parking and increase parking spaces near station	2
Other	6

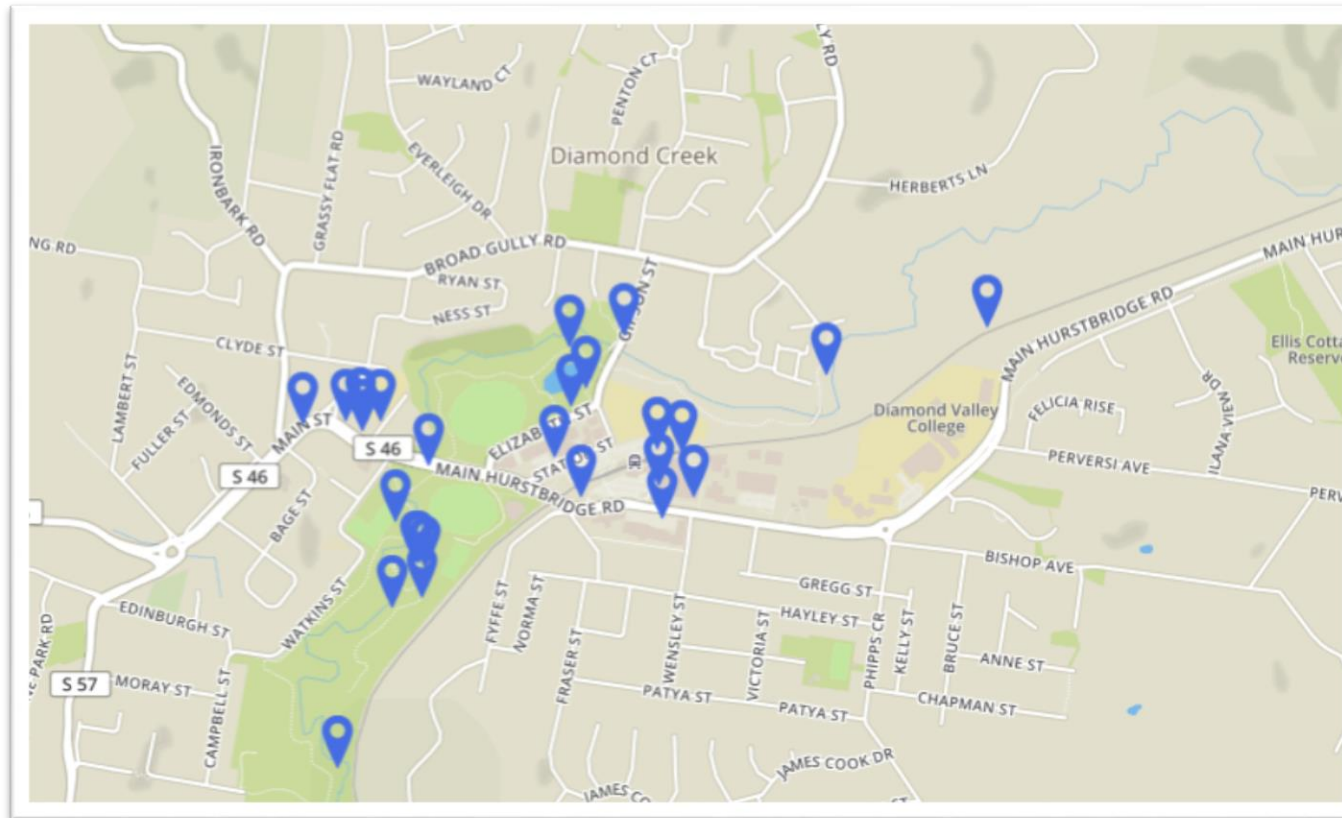


3. Mapping Tool Results

An online mapping tool was available via Council's website to enable the community to map hidden gems and places needing attention. The community were able to place a pin on a map and write a comment about this location.

26 pins and comments were dropped onto the online mapping tool by 9 contributors, 9 showing hidden gems and 17 showing locations that need attention.

Both hidden gems and places needing attention were spread across the whole of the Diamond Creek Activity Centre. (see static map below)

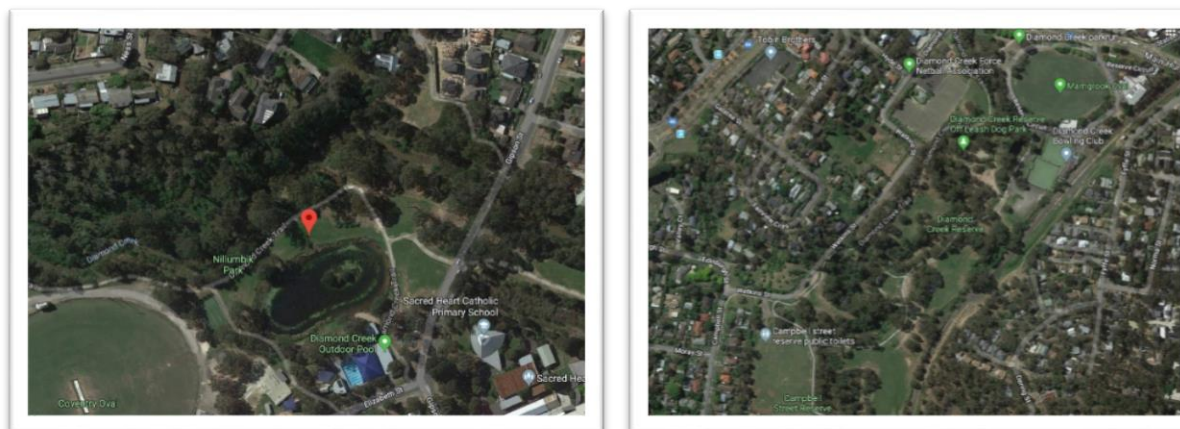


Screen shot of online mapping tool

3.1 Hidden Gems

A total of 9 pins reflecting hidden gems were received by six contributors via the online mapping tool.

There were a diverse range of locations listed as hidden gems including the 'Labyrinth Loop', walking and bike paths, sporting facilities and a few specific shops and businesses.



Please note: The following comments are unedited verbatim responses as written

Latitude	Longitude	Address	Comment
-37.6764296	145.1530409	12 Dering Street, Diamond Creek Victoria 3089, Australia	With the building of a second pedestrian bridge near the Campbell Street Reserve, The 'Nillumbik Labyrinth Loop' is a lovely circular walk/ride of just over two kilometres. The sporting facilities are great and when the Labyrinth is built, there will be a passive activity for citizens of all ages to participate, enjoy and share.
-37.67083172	145.167675	181 Main Hurstbridge Road, Diamond Creek Victoria 3089, Australia	When the Diamond Creek Trail is extended to Hurstbridge, both Citizens and visitors will have the opportunity to enjoy what our town has to offer. The Nillumbik Labyrinth loop and the Labyrinth will be of particular interest.
-37.6766122	145.1522659	22 Watkins Street, Diamond Creek Victoria 3089, Australia	This path was a fantastic addition to the walking paths
-37.67991447	145.1508522	61 Challenger Street, Diamond Creek Victoria 3089, Australia	Great place to watch trains go by in a lovely bush setting. Steam trains on Wattle Festival Days in August!

Latitude	Longitude	Address	Comment
-37.67123595	145.1568389	32-34 Elizabeth Street, Diamond Creek Victoria 3089, Australia	Lovely tranquil area around the pond
-37.67277303	145.1519573	5 Inglis Street, Diamond Creek Victoria 3089, Australia	Fossick! Great shop caters for all women
-37.67279001	145.1510453	Chute Street Fish & Chips, 14 Chute St, Melbourne, Victoria 3089, Australia	best fish n chips in town
-37.67296834	145.1514852	34 Chute Street, Diamond Creek Victoria 3089, Australia	Volumes - great for this end of town!
-37.67184314	145.1634908	44 River Gum Close, Diamond Creek Victoria 3089, Australia	Just beautiful walks around here. Some benches would be nice to sit and relax

3.2 Needs attention

A total of 17 pins reflecting areas needing improvement were received by 8 individuals via the online mapping tool.

There were a diverse range of locations listed as needing attention with many being about traffic management and parking.

Please note: The following comments are unedited verbatim responses as written

Latitude	Longitude	Address	Comment
-37.67435253	145.1571715	9-11 Brooks Crescent, Diamond Creek Victoria 3089, Australia	This intersection is really dangerous and it is what is stopping me from letting my kids walk to school by themselves.
-37.67344049	145.1597786	Domino's Pizza, 67 Main Hurstbridge Rd, Melbourne, Victoria 3089, Australia	Traffic management at the Diamond Creek Shopping Station urgently needs attention before a major accident occurs. The kerbs and channels between Wensley Street and Brooks Crescent on the south side are a disgrace. The levels and drainage reflect badly on the Shire's management of infrastructure. The opportunity for traffic management and by-pass of the shopping area to ensure those who are just passing through has come up three times now since my wife and I moved here 57 years ago. Each time the available options diminish. This need goes hand in hand with the railway crossing. The pedestrian's needs are largely neglected. The distance traffic lights between Elizabeth Street and the Diamond Creek shopping

Latitude	Longitude	Address	Comment
			Station a far apart. Pedestrians continually take the chance crossing at places other than those designated and I do fear a tragedy before anything happens to minimise this inevitability.
-37.67478561	145.1592636	72 Main Hurstbridge Road, Diamond Creek Victoria 3089, Australia	No comment was received, however the pin was dropped on the public toilets at Diamond Creek Plaza.
-37.67571121	145.1528639	22 Watkins Street, Diamond Creek Victoria 3089, Australia	DC Off Leash Dog Park. Council started to address the lack of maintenance to the Dog Park however 'we' are still waiting for the completion of the outstanding issues. More toppings (42 cubic square meters), Entrance Gate Latches require adjusting, Chicken Wire to be installed in entrances, Weeds and Blackberries growing along boundary fence line. As a resident of DC and frequent user of the Dog Park I have been mowing the grass in front of the Dog Park Car Park (behind the DC Lawn Bowls Club) as the Council simply don't attend to it frequently enough. Council have advised that they will be 'planting that area', we're still waiting to see that to happen. Lack of funding is what I keep hearing yet our sporting ovals don't seem to have that issue.
-37.67411051	145.1591939	67 Main Hurstbridge Road, Diamond Creek Victoria 3089, Australia	Coles Carpark. I refuse to park in this carpark and now go across the road. The amount of congestion due to being able to turn left off Main Hurstbridge Rd into the carpark to then only have to stop to wait for a car to turn right into the carpark out the front of Subway is simply nothing but frustrating and annoying. The entrance into this carpark needs to be closed off and entry into it needs to be along the road where the Police Station is. The amount of people that block this entrance for other motorists to turn into is just mind blowing! It wouldn't matter if you line marked the road with 'KEEP CLEAR', people just don't care and block the entrance anyway. Block this entrance OFF which in turn will create a better flow of traffic in and out of the Coles Carpark.
-37.67569959	145.1529652	22 Watkins Street, Diamond Creek Victoria 3089, Australia	This park is poorly looked after by the council. Park users have been doing the maintenance. If this is acceptable then I expect to see the cricket/football players mowing the lawns of the ovals
-37.67334199	145.1591134	Diamond Creek Calisthenics Station, Melbourne, Victoria 3089, Australia	Town Square needed

Latitude	Longitude	Address	Comment
-37.67368167	145.1532125	1 Main Hurstbridge Road, Diamond Creek Victoria 3089, Australia	Better shelter for Park Run. Over 300 people use this as the starting point for a fantastic community run each Sat morning. A simple shelter is needed for organisers to help run the event and for runners and walker to leave gear,
-37.67274755	145.1514316	21 Chute Street, Diamond Creek Victoria 3089, Australia	40km/h speed limit needed
-37.67485354	145.152365	22 Watkins Street, Diamond Creek Victoria 3089, Australia	Improve access to netball courts from trail. Formalise goat tracks and plant grass or pave over bare ground
-37.67210215	145.157268	32-34 Elizabeth Street, Diamond Creek Victoria 3089, Australia http://participate.nillumbik.vic.gov.au/diamond-creek/maps/diamond-creek?reporting=true#marker-35045	Lovely swimming pool but needs cover over deeper water to protect against the sun
-37.67246731	145.156914	24 Elizabeth Street, Diamond Creek Victoria 3089, Australia	Not enough parking for tradies and residents trying to use the street during footy season. Parking should be expanded on the north side and/or parking banned on the street on that side so as to allow traffic to flow freely.
-37.67435677	145.1600897	75 Main Hurstbridge Road, Diamond Creek Victoria 3089, Australia	Road needs duplication
-37.67352881	145.1564687	15 Station Street, Diamond Creek Victoria 3089, Australia	Street should be one way. With trucks parked on the street hard to pass
-37.67102365	145.1582658	32 Gipson Street, Diamond Creek Victoria 3089, Australia	Needs to be duplicated. Traffic has increased a lot over the last 8 years.
-37.67581948	145.1531086	16 Fyffe Street, Diamond Creek Victoria 3089, Australia	Bring back the doggy plastic bags
-37.67284521	145.1499563	69 Main Street, Diamond Creek Victoria 3089, Australia	Fix the off camber and tree roots

4. Place-based Pop-Up Engagement Results

4.1 Overview

The pop-up trailer went out to three different locations within the Diamond Creek Activity Centre Precinct.

The locations and timing of the pop-ups were selected to ensure the engagement activities intersected with specific events and locations, thus providing the best chance to connect with a broad range of community members.

Place-based engagement pop-up schedule

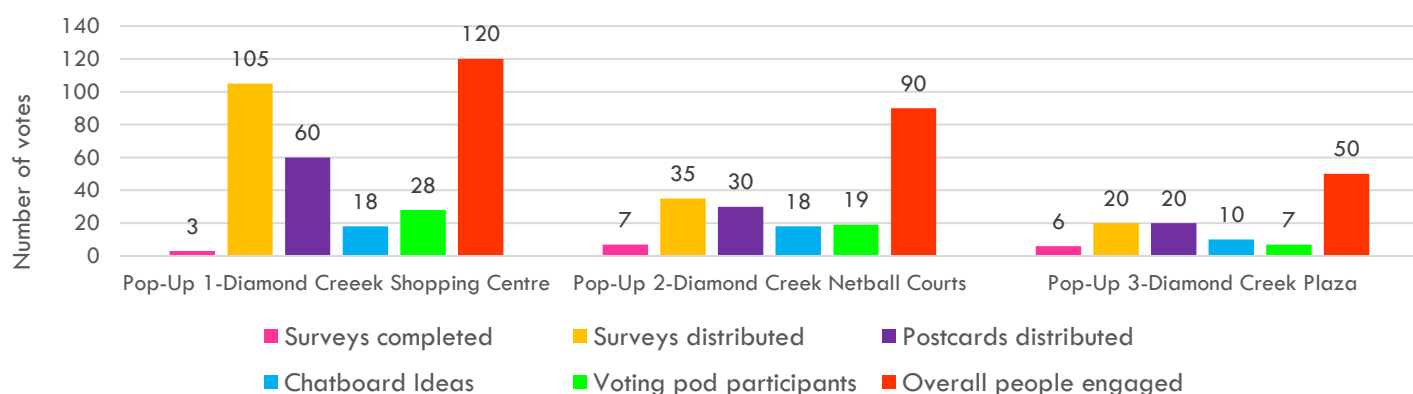
POP UP	DATE	TIME	LOCATION
Pop Up 1	9 August	2:30-5:30pm	Diamond Creek Shopping Centre
Pop Up 2	18 August	8am-11am	Diamond Creek Netball Courts
Pop Up 3	18 August	1pm-4pm	Diamond Creek Plaza

Over 260 people were engaged during the three pop-up events. The graph below outlines the pop-up platform engagement tools that were used and how many people participated.

In total, over 150 ideas and views were gathered through the place-based consultation activities (chatboards, voting pod, drawings) as well as 16 surveys being completed on-site. An additional 160 surveys were distributed to the community including all business owners at the Diamond Valley Shopping Centre, Plaza and shops and businesses south of the precinct and 110 postcards promoting the online survey were also distributed.

Furthermore, the place-based activities enabled engagement with people who otherwise may not have participated in traditional council engagement methods, including children, busy parents/carers, older people and people from diverse backgrounds.

Engagement by type

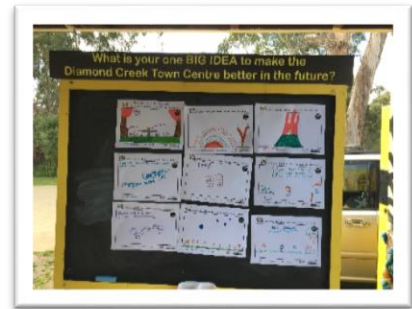
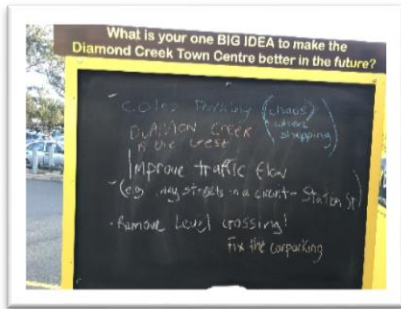


4.2 Pop-up trailer engagement tools

The tools used as part of the pop-up platform were specifically designed to:

- gather data that aligned with the online survey
- enable people to get involved in a range of ways, especially if they felt uncomfortable filling in a survey or were time-poor
- encourage responses from a diverse range of people

4.3 Chatboard responses



There were three chatboards at the pop-up events, each posing one question:

- 1: What do you love about the Diamond Creek Town Centre
- 2: What do you think could make the town centre more welcoming, vibrant and alive?
- 3: What is your one big idea to make the Diamond Creek Town Centre better in the future?

A total of 46 comments were written on the chatboards at the three pop-up events.

The thing people loved the most about the Diamond Creek Town Centre now was the environment including trees, wildlife and parks.

Some of the ideas to make the Town Centre more welcoming, vibrant and alive included improving the traffic such as remove the level crossing, improve parking and pedestrian access at the shopping centre and coordinate the traffic lights with the railway crossing, creating a town centre and schedule more events and activities such as entertainment of young people, music events or concerts and a farmers market.

Four of the five big ideas for the Diamond Creek Town Centre were around improvement to parking and traffic and the removal of the level crossing.

Please note: The following comments are unedited verbatim responses as written

CHATBOARD 1 What do you love about the town centre now?	CHATBOARD 2 What do you think could make the town centre more welcoming vibrant and alive?	CHATBOARD 3 What is your one big idea to make the town centre better in the future?
Can walk everywhere	Needs a town square	Coles car parking (chaos when shopping)
Nice parks	library	Diamond Creek is the best
Netball	More walking paths	Improve traffic flow (eg: one-way streets in a circuit-Station St)
Maccas	Entertainment for young people/teens	Remove level crossing
Community events	Music events/concerts	Fix the car parking
Nature	Car parks	
Route 66	Under cover netball courts	
The environment	Update Diamond Creek Plaza	
The trees	More videogames	

CHATBOARD 1 What do you love about the town centre now?	CHATBOARD 2 What do you think could make the town centre more welcoming vibrant and alive?	CHATBOARD 3 What is your one big idea to make the town centre better in the future?
The trees and birds	Improved traffic	
Sporting ovals	Remove level crossing	
The pub	Pedestrian safety in Coles precinct, it's diabolical and dangerous	
Walking tracks	Co-ordinate the traffic lights with the railway crossing	
Openness	Have a farmers market	
Relaxed atmosphere	Basketball court	
Creek	Beautify the shopping precincts, plant trees, shrubs, mulch	
Wildlife	Also train station carpark, plant trees for shade	
	Clean up rubbish	
	Trees	
	A stage	
	Accommodation has to suit changing needs/demographics in ageing population (stairs in town houses can be a barrier)	

4.4 Voting pod responses



The voting pod had six statements that the community were asked to agree or disagree with by using different coloured balls for yes and no.

A different number of people voted on each statement.

Of the 52 people who voted on whether the Diamond Creek Town Centre had a good range of quality shops and services available, 82.6% said yes and 17.3% said no.

Of the 40 people who voted whether the Diamond Creek Town Centre had a great sense of community 92.5% said yes and 7.5% said no.

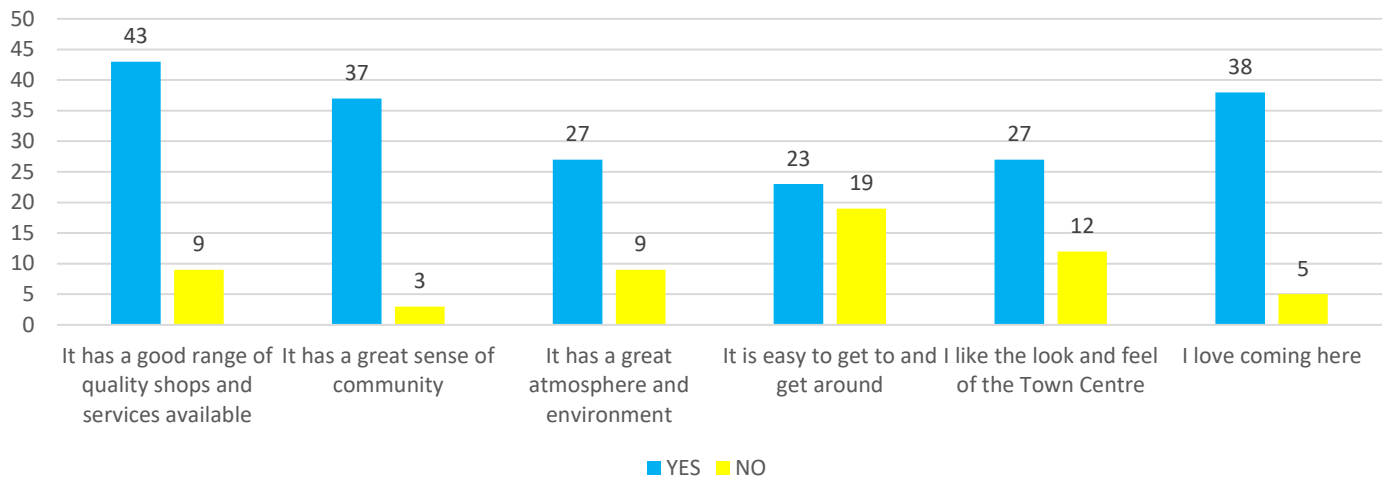
Of the 36 people who voted whether the Diamond Creek Town Centre has a great atmosphere and environment, 75% said yes and 25% said no.

Of the 42 people who voted whether the Diamond Creek Town Centre was easy to get to and get around the centre, 54.7% said yes and 45.2% said no.

Of the 39 people who voted on whether they liked the look and feel of the Diamond Creek Town Centre, 69.2% said yes and 30.7% said no.

Of the 43 people who voted on whether they loved coming to the Diamond Creek Activity Centre 88.3% said yes and 11.6% said no.

Thinking about the Diamond Creek Town Centre, do you agree with the following statements?



4.5 Big ideas drawings results

Nine children and young people provided their 'big ideas' for the Diamond Creek Activity Centre via drawing.

Children and young people's big ideas included a park with more seating, trees and a drink tap, a rainbow, a castle, less train crossings, more gardens and flowers, a library, less bins so people can take their rubbish home.



5. Appendix

5.1 What is one thing you love about the Diamond Creek Activity Centre now? (N=101)

What is one thing you love about the Diamond Creek Activity Centre now?
Ability to access necessary need in daily life
The quietness most of the time.. the green trees, flowing creek and hilly landscape
Business owners who relate and cater to the local residents.
Cafe (bar piccolo) near playground
Cafe's
Can walk from one place to another
Can walk to most of it and just park the car once
Chute Street streetscape
Close to my home, walking distance
Community
Community feel
Convenience - easy to get around a range of businesses
Country village feel. Being in the country.
Diamo Fair
Diamond Creek runners / park run
Diamond Creek trail
Diverse range of shops
Easy access to all shops
easy to access
Easy to park, shade, landscape that links to the natural history of the area
enough parking
Everything is close to one another. Easy to get around.
Feels safe
Fix the car park design. Remove the train tracks so it's not so congested. Make the town a bit more modern with some character and art or something. Maybe a town square like Eltham. The YMCA need to be redeveloped.
For me is the fact that I can walk there. The rail line divides the town unfortunately and makes it a little hard to make it come together as one town.
Good range of different shops
Good walking / cycling tracks, playground and easy access to shops etc.
Handy to get to Coles for shopping
I don't have to walk miles to get to the various shops etc. The presence of the trees and birds still gives it a lovely country feel.
I like the bike paths
I love the ymca although in desperate need of an update!
It's close
It's close to home
Its sense of community, particularly on Plaza side not Coles area (parking access terrible)
Large established trees
lots of shops
Maccas
more choice for shop

What is one thing you love about the Diamond Creek Activity Centre now?
netball area
Netball courts
Netball courts, even our kids learnt to ride their bikes there.
Nillumbik cellars
Nillumbik Cellars, op shops.
No love
None
Nothing to complain about
Nothing.
Open space in the middle of the township and trees near the shops and in parklands
Open spaces close by, eg swimming pool looking across parkland and walk/bike path
Open, not crowded
Playground / netball court area
pool!
Sense of a country town
Sense of community and businesses appear to do well.
Sense of community, the Diamond Creek Outdoor Pool, such a lovely ambience there amongst the ducks.
sense of community. Ability to walk everywhere / easy access
Sense of country and community
Shops
Shops
Some of the cafes, IGA, some smaller shops and walking trail along creek.
Sport
St Johns Anglican church and the community it provides and shares with the town.
That it's all relatively close and easily accessible
That you can visit anytime day or night
That you can walk to everything
The Coles carpark needs to be addressed! The rail line is a cause for concern. Clean public toilets on the Coles side.
The community
The Community centre gym classes and Parkrun!!
The community, friendly, unassuming, everyday "good people". All sections of town walking distances - shops, restaurants, parks, sports, gardens as you pass by - complimenting each other as ONE TOWNSHIP. Council please respect this and not divide the community - your "secondary node" divides, discriminates and makes a new town to the EAST!
The community.
The country ambience
The country feel.
The dog park
The dog park and the football ovals.
The environment
The feeling of being a away from the normally large shops. That's tree filled and rural feeling
The friendly community and the local shops.
The great variety of food (take away, cafes and restaurants) anchored by Coles and IGA together with many services and some nice little shops for locals and visitors.
The greenery and open space
The history of the op shop, the new landscaping.
The local community feel, always feels friendly and safe.

What is one thing you love about the Diamond Creek Activity Centre now?
the new businesses that have moved in last 3-4 years at Chute st
The old bridge over the creek . The large gums in the Main St . The deciduous trees in the parkland.
the older style shops up by the windy mile.
the 'Op Shop' and it's staff!
The parklands, reserve, playground and sports precincts.
The people
The sense of community within the centre - the close knit community and friendliness of the overall environment and people.
The sports facilities
The treed leafy outlook and family friendly feel
The trees, birds, dog park
The variety of shops
the walking/running track
Trails through the area
Trails, open space
Train station & good public transport options
Trees
Train station is central
Walking distance between gym, shops, ovals etc.
walking around and sense of community
Walking path as mentioned above
We live in the part of Diamond Creek where many native vegetation have been preserved /end of Fyffe St. and Dering Rd. which gives a great feeling of living close to and within natural environment.
You can walk to get to everything

5.2 What are the hidden gems of the Diamond Creek Activity Centre or what makes it unique? (N=104)

What are the hidden gems of the Diamond Creek Activity Centre or what makes it unique?
I love the pool, cycle paths, piccolo mechanico, nillumbik cellars, eucalypts
Access to the parks and paths along the creek
Around the lake
Bike and walking trails.
Birdlife, piccolo Mechanico, nillumbik cellars
Cafe
cafes
coffee shops, local supermarket (Ritchies)
Community Events - Park run, Festivals, Blue Light Disco, etc
Country feel with trees
Country Feeling
DC Football ground. I play cricket in Summer
Diamo trails
Diamond Creek 'bike' courts and playground
Diamond Creek Trail
Diverse shops
Don't know

What are the hidden gems of the Diamond Creek Activity Centre or what makes it unique?
Easy access to parks, schools, shops and lots of public transport access all in walking distance.
Easy access to retail and recreational areas, all close by
Few nice cafes, second hand shops
Friendly people, great coffee and Thai restaurant.
Handy to get to Coles for shopping
I don't know any hidden gems
I don't know what are they?
I'm a little surprised that St Johns, Diamond Creek hasn't been included in the activity centre.
It has everything you need
It is unique as has 3 different parts but all compliment as on township. Chute/station/plaza that compliment each other. This was recognised by state panel. No discriminatory. This should be respected and recognised by council. Council has a duty of care to remove discriminatory secondary mode.
It's close to you and always available
It's small town feel
La Sera Pizza, really good pizza
Local businesses/people: Butcher, Greengrocer, Hair Salon, Barber, Chemist, Newsagency.
Love the 'letterbox library', planter boxes in main street, bike track is great
Love the walking track and dog park. Netball!
mitre 10 is good. the netball courts and playground are great.
Mix of shops, businesses and services. Lots of established trees
Multi age community. Not too large and built up. Sporting facilities focus. Great for walking dogs and casually meeting other dog owners.
netball court and footy oval, dog park area.
Netball court area
Netball courts, IGA customer service and friendly faces
Nice, little town
Nil
None
None, it's just a busy retail area and not a place to play.
Not exactly a hidden gem but Mitre 10 has to be the friendliest hardware store in Melbourne . Diamo also has the best coffee - Piccilo Mechanico .
Nothing. The whole area is terrible.
Occasional child care centre
Open space in the middle of the township. Trees near the shops and in parklands.
Our son loves the play park by the netball courts.
Parking is not good between Coles and IGA opposite
Piccolo Mechanico
Quiet areas
Reserves along Diamond Creek
Rural, not crowded
Sense of community
Sense of community
Sense of town not large city
Shop owners know familiar faces, gives a community feeling
Some of the cafes are lovely meeting places, the parks are great
Swimming pool, Piccolo Mechanico cafe, Nillumbik Cellars cafe and deli, International cuisine restaurants
The beautiful gum trees
The bike path to Eltham

What are the hidden gems of the Diamond Creek Activity Centre or what makes it unique?
The bike paths which I use for running
The bike track to Eltham
The bike trail
The bike/walking track
The bush
The cafes, the beautiful people attending them and the general sense of community.
The cockatoos and parrots Nillumbik cellars Fossick Diamond Creek walking track
The community library boxes outside cafes. Cube Z (the art container)
The container art space, walking bike track. Friendly customer service everywhere. Nature along the walking track, ducks, kookaburras etc.
The country feel
The creek and walking track. One lane bridge at Gipson Street
The creek itself, wildlife, parks and vegetation.
The Diamo Outdoor Pool!!! - needs \$ from Council - needs professional cleaners (change rooms stink), needs repairs done immediately not months of waiting, needs baby change tables, permanent opening and closing season (1st Sept - 30th April), car park signs adjusted, better management - has been ONLY pool in Nillumbik for last two years - please invest in our Pool!!!
The Diamond Creek Trail
The duck pond & some of the little parks around the neighborhood
The greenery and open space,
The lovely trees lining Main Hurstbridge Road next to Marngrook oval. The shops need major upgrades.
The netball courts are a great community environment
The netball courts, the running/walking track. I certainly would not call any spaces in DiamondCreek unique.
The nice paving but unfortunately not kept clean. In front of Austin Health op shop the path looks good but always messy. Either encourage shop owners to sweep it by some sort of incentive or Council maintains it.
The ovals
The park is wonderful for the kids, the netball courts are fantastic when notninnhsenfor netball. The local fruit and veggie shop in diamond creek is by far our favourite!
The quietness most of the time.. the green trees, flowing creek and hilly landscape
The range of shops
The trail Netball courts
The treed landscape and country feel make it unique and attractive to visitors.
The trees, especially the tall River Reds. The interesting indigenous plants which grow surprisingly well in the IGA side car park area
The walkung and ride trscks close to the center
The windy mile building seems to be a prominent original building
There are many parks and open spaces.
Trees and birds, ovals etc
used map
Veronica's Pantry for party supplies, giftware and storage items. Mitre 10 for its hardware etc - the staff are always so helpful. Ritchie's for grocery shopping- again the staff are always helpful.
Vines Cafe Specialty shops Sporting venues Walking paths

What are the hidden gems of the Diamond Creek Activity Centre or what makes it unique?
Volumes gifts and bookshop - quality and affordable gifts without needing to travel to the big shopping centres.
Nillumbik Cellars / Vines Cafe - Longstanding family run business with large wine selection and lovely cafe.
Walking / bike path along the creek
Walking path from Marngrook oval to Allendale road, used by Parkrun each Saturday morning
Walking track!
walking tracks, cafes closer to Greensborough, op shops.
Walking tracks, Nillumbik Cellars, Historic Buildings
walking trail, parkrun, community garden, piccolo mechanico,
YMCA - friendly staff and great sense of community
Parks and trails - we're very lucky to have such great open space
ymca, the few quality shops, the people

5.3 What is your one BIG idea to make the Activity Centre better in the future? (N=97)

What is your one BIG idea to make the Activity Centre better in the future?
A "centre square" similar to what Eltham have done. Greenery, relaxing area, modern looking. Diamond Creek is quite old and grungy.
A bus through Broad Gully Road
A fantastic, big adventure playground like the one that burnt down in Eltham North
Adding more netball courts and putting shelters over the existing netball courts so that rain doesn't stop play.
Area for people waiting for trains. Out of the rain and wind. Maybe couches etc.
Athletics track (diamond creek runners)
Amphitheatre for music events, community.
Beautify the entrance at the top of main st. It looks untidy and boring
Better access in and out if the main shopping precinct, there are not enough lanes in and out if the shops I it can sometimes take a very long time to leave the files side of the shop.
Better accessibility into DC from both directions. Removal of railway crossing.
Better bike path link and bike parking for the main shopping areas. Diamond Creek could be set up for bike riders to come and shop and do other activities.
Better flow of traffic travelling through the centre of town. Get rid of railway crossing bypass for through traffic. Like to see more plantings of foliage.
Better pedestrian crossing at Railway
better quality of shops. more outdoor eating areas. destination stores/cafes to bring people into the area. better connectivity to the recreation areas.
Better range of shops - a kids shop would be great as an example
bring the buildings closer tot eh road and place the parking round the back
Bus through Everleigh Drive
By pass through traffic via Collins st/Broadgully rd to Wattle Glen Roundabout freeing up Activity Centre area for ease of movement and safety
Car parking
Change the look of the Plaza. Spend some money on updating the place. Stop providing permits of all the takeaway shops in Diamond Creek. Put in some boutique shops. Make it more 'trendy' like Eltham.
Changing the main arterial road to 40km till mid and widen it!
Community market day. Community fun day.
Continuity and get rid of the Hotch Potch look.
Duplicate main road
Extend the walking trail

What is your one BIG idea to make the Activity Centre better in the future?
Fix the traffic lights up turning in and out of the Ritchie's and Coles car parks - there needs to be turning lights.
Fix up the intersection between coles and iga.
Gardens need attention. Town centre like Eltham.
Good design with strong visual appeal, celebrating the suburb's history and rural bush location.
I just think our town needs a refresh!
Improve Coles carpark - always chaos.
Improve link between each side of Main Road
Improve the bottle neck of all traffic (cars and foot traffic) having only 1 level crossing at main road for miles. Put a pedestrian crossing down near george st (or closer to the high school once the extension to the DC - Hurstbridge Trail is in place). It can be just like the one approaching Eltham on that part of the DC-Eltham trail. And remove the level crossing on Main Rd.
Improve the traffic congestion at the shopping centre. Perhaps eliminate the rail crossing and fix this traffic congestion with the one solution.
Improve traffic flow across railway line and existing Coles carpark
Improve traffic flow and make pedestrian access easier
Improved look/access to shopping precincts, particularly the plaza
Increase shops, parking, more activities
It could do with a family style restaurant and not just the endless take away types.
It would be great to have some sort of rewards program / card that would see consumers accumulate points for future benefit when they spend their hard earned dollars in Diamond Creek. I'd also love to see a free shuttle (even just on Saturdays) operating from the train station and looping around the plaza and across to the Chute Street precinct. This would expand shopping options for train commuters and consumers who might park in one spot but want to get around the entire activity centre without having to walk everywhere.
KFC
Leave diamond creek alone
Less through traffic. People from other areas driving past our Activity Centre with no intention of shopping.
Lobbying the government to remove the level crossing to aid emergency services and allow better traffic flow. A major park to be implemented similar to McKenzie reserve in Yarra Glen.
Lower rail line and station. Extend across lowered station with more parking. Improve traffic flow eg: widen road, put up speed signs in car park eg 20kph. Cars are speeding - children and elderly use this space too. Sorry to get carried away.
Make it bigger
Make it more pedestrian friendly! Large expanses of car parking aren't great to walk through. Understanding that there will probably be short-medium term parking requirements and restructure of the centre should ensure parking is to the side/rear of new development or "wrapped" in retail/commercial uses.
Make Macdonalds responsible for the trash their customers leave everywhere
Make station st and Elizabeth st one way to reduce the danger from the traffic. Fix the Coles car park. And the lights at the supermarket car parks. Put in a sky rail to get rid of the level crossing.
Make the creek better quality
Make the road dual lane in both directions over the train line allowing traffic to flow more freely therefore reprogramming the traffic lights at the coles carpark entrance allowing turning signals to free up intersection and traffic.
Minimal developement . More parking at rear of shops to reduce traffic congestion on Main Rd.
Modernise the shopping area, beautify the area, improve the driving conditions around the shops
More arts and culture e.g. public music events.
More car parking (post office side).
more choices but not like large city

What is your one BIG idea to make the Activity Centre better in the future?
More community events/festivals
More eating places
More greenery and open space
More parking
More pedestrian friendly. There are cars everywhere and challenging to cross roads
More plantings and shade in car parks
More spaces for kids/teens.
More toilet facilities in other locations. Not locked in the shopping centres.
more trees. Safe area for children to play while adults have a meal or a coffee.
More volunteering and activities that bring people together
motorbike shop, motocross track
Need to redirect traffic so that those that live up the line can get over the track somewhere else and bypass Diamond Creek. The traffic in the main street at peak hour is shocking and the rail line does not help.
needs a more welcoming café / pedestrian area
New town square
No restrictions of secondary importance to Chute St side. Recognise shops, housing strategy, restaurants, the history - first, and then the new East Chute St side. It is ONE (not 2 activity centres). ONE TOWNSHIP, ONE COMMUNITY (NOT TWO!)
Pedestrian centric design. re configuring the area so that it is inviting and easy for people to access via foot. Currently very car focused and as a result noisy, dangerous and not a nice place to hang out, have coffee, eat out at etc
Plant a lot more trees
Please amend and fix the parking issue in/around the Coles Diamond Creek precinct. It is dreadful and unsafe. Zebra crossings, larger parks, line-markings, signs would make it a lot better. There is a lot of tension and questionable driving in this area, which one day will turn ugly.
Preserve every scrap of open space possible as more intensive housing etc means more people will have less private outside space. Make it compulsory to have such space and in such a way that it cannot be removed in several Council's time.
Redesign the shopping precinct with a town square
Redevelop the Community Centre to have more communit spaces that will improve social connectedness for all age groups & Clubs that don't have affordable spaces to meet up.
Redevelopment of Main St to address traffic / level crossing revamp / removal from Mitre 10 to Marngrook oval. Hard work in the evenings.
Reduce the amount of shops that sell alcohol. Reduce the speed zone in Chute St.
Refresh façade of shopping area. Regional play space - better parks than the one we have now. More frequent trains.
Skate Park!
Somehow improving the traffic flow out of the supermarket intersections
The I G A shopping area overhauled and perhaps a town square, like Eltham has! Diamond Creek is a very busy centre but has nowhere to sit anywhere around the shops... Even a pedestrian overpass from one side to the other...make shopping SO much easier....
The traffic lights and parking. Not much room to get around. Carpark is difficult to get in and out of, especially with lights.
Timber facades on some of the buildings.
To build a bypass, so the centre of Diamond Creek isn't so busy with the morning and after work constant traffic. Green the centre. Plan more trees and create nature islands /with trees, bushes and smaller plants/ within the parking lots on both sides of the main road. Create shoppers - friendly sitting places close to or within such nature "islands". The only sitting areas are attached to the centre businesses. Public art in forms of sculptures. Water features. Children friendly oasis, where they could play. By the walking tracks along Diamond Creek creek, exercising stations permanently built in.

What is your one BIG idea to make the Activity Centre better in the future?
To improve the road congestion near the rail crossing to get around easier
To update the Diamond Creek plaza, it's very dated and has become a bit of an ugly distraction.
Total revamp of the IGA shops including a town centre.
train to be under or over the road to make traffic flow better
Try and make it more a of town centre feel
Upgrade DC Community Centre
upgrade netball courts
Upgrade of facilities for families, more parks.
Upgrade the roads to enable traffic flow at peak times
Use the parklands space to create at least two events in the year and ask local traders to be part of this...unlike Diamo Fair where food vans are hired in Community events ie: we have space and track do our own COLOUR RUN! And what about a Pop up blow up water park or giant Slip n Slide like they do in the city.
well connect to public transport
would love to be able to walk/cycle safely off road/pavement with my kids from Peeversi Ave area. Would live much more investment in native planting, screening off view of car parks, improvement of appearance of shops. more picnic areas by creek - similar to Warrandyte. outdoor garden seating at cafes.

5.4 What do you think could make the Activity Centre more welcoming, vibrant and alive?) (N=89)

What do you think could make the Activity Centre more welcoming, vibrant and alive? (N=89)
40km/h speed limit. More tree planting. Better paving and character. Celebrate indigenous and European cultures (eg Mangarook and Coventry Ovals)
A big sign saying welcome to Diamond Creek over the road near Nillumbik Cellars.
A café / pedestrian area
A more diverse range of retails
A welcome mat
Advertised classes in hobby areas, wellness etc.
Again - redesigned streetscape using natural materials and muted colours. Healthier food options. Yarra Valley produce stores. More connection with the artists in the area - exhibition and sales and possibly commissioned streetscape work. A crackdown on cheap shop signage particularly in adherence to colour palate. Diamond Creek has huge potential as a major Nillumbik hub - so needs to showcase what Nillumbik is all about ie: nature, history, art, craft, local produce, community.
all good
An easier way to exit the Coles carpark west bound. Even though you are leaving you'd feel more welcomed to return if not subject to road rage every time!
Art, plants, color.
Artists painting hand walls.
Artwork
Beautiful planting, making more of social areas
Better bike track
Better connectivity from local streets to bike track. Eg; Kim st, windmill rise (no paths to track)
Better façade shopping area. Art pieces, sculptures, landscaping
Better parking and pedestrian movement
Better parking options - the Coles car park is terrible
better quality of shops. more outdoor eating areas. destination stores/cafes to bring people into the area. better connectivity to the recreation areas.

What do you think could make the Activity Centre more welcoming, vibrant and alive? (N=89)
better signage and street scaping
Bringing activity closer to the street around the coles/IGA area.
Clean up the garden beds, and footpaths more than once per year. Colourful clean and clear signage. Clean and refresh train station
Colourful signs. Rainbow zebra crossings
Community garden somewhere in the local center of Diamond Creek, increase planting of indigenous plants
Fix coles carpark as difficult to exit when busy and tidy up with plants and repairs to IGA plaza area..and dont allow tacky shops like SIGNAL to be there.
Fix the entrances and exit to Coles and IGA
Getting improving traffic flow and pedestrian access.
Have a welcoming Town square like in Eltham to encourage community to connect. Invite school choirs and more to perform music to entertain local community. Update The Swimming pool bringing its facilities into the 21st Century so we can use all year round.
I love the portable art gallery
IGA side needs landscaping, at least one decent restaurant and a proper playground! Encouragement of better quality traders would help people to shop local
Improved landscaping particularly in the garden beds surrounding the Plaza and Coles carpark. Current plants look very sad.
Large planter boxes, seating.
Leave it alone
Less asphalt and concrete within the central area. Wood/timber, rocks featured and far more green areas within the parking areas by the shops. The nature bed /with trees, bushes and smaller vegetation/ in front of the Akson Thai restaurant is a very pleasant example of a sensitive and tasteful arrangement. More outhouse like this one.
Less food stores (take-away) lower costs on rent of shops to help retailers provide a variety of stores to us.
Less run down shops- classier people
Less takeaway
Lights in the trees along the Marngrook oval side. Upgrade/modernising of the street scape. Better and more Christmas decorations during December.
Maybe some more wine/cocktail bars, happy hour afternoons with local musicians. Lots of people travel to Eltham to enjoy the bars!
Modernise it
More choices, more variety
More free activities for the family and maybe painted street poles and art work around in different areas. (local artists)
More gardens and open space
More greenery/trees, cosmetic overhaul. Greater sense of charity would also be a huge benefit.
More landscaping, especially in the garden beds on the diamond creek plaza side mainly at one end.
More native trees etc, it can't turn into another Laurimar
more of a town centre feel and the railway line kind of cuts it into 2
More of the crazy paved areas and plantings
more outdoor settings to gather and sit near cafes
More pedestrian friendly. There are cars everywhere and challenging to cross roads
More places for young people.
More plantings . Less traffic .
More plants

What do you think could make the Activity Centre more welcoming, vibrant and alive? (N=89)
More public seating for elderly
More restaurants/ cafes. Entertainment!! Our own library..
More trees
Needs more seating and flow of an environment being user friendly. Roads traffic lights drive us crazy.
Not at all keen on "vibrant and alive" as it sounds too noisy, busy. Better organised vehicular management. Coles, in their online surveys continually ask about the parking, I continually comment on the small spaces, narrow access and NOTHING HAS EVER HAPPENED.
Outdoor area for sitting and eating isolated from parking
Outdoor spots at cafes to sit in summer but in winter they need to be sheltered. Maybe creating a town square like in Eltham. The place for that is probably in the space where the chicken shop is, and now a new café. Cover it over and have seating or turn it into a garden.
Pedestrian centric design. re configuring the area so that it is inviting and easy for people to access via foot. Currently very car focused and as a result noisy, dangerous and not a nice place to hang out, have coffee, eat out at etc. Also more tree planting and natural landscaping. Large european trees along main roads Wider footpaths More bike paths and bike lanes on the main Diamond Creek Road
Planting around shopping precincts
plantings, outdoor seating/eating areas - not next to road
Protect some of the edge of carpark gardens with better edging - timber and stone edging. The edge should be high enough to deter pedestrian traffic and made of stone cladding (like on the Coles building) and timber. Add a shallow covering of course mulch and lots of Einadia nutans (Nodding Saltbush). Have short sections of garden beds so that pedestrian traffic naturally goes between beds rather than on them. Add a narrow strip of well protected garden beds through each of the car park areas - edged in the same way as above. Cherish the River Reds, add some bushy plants so that small insectivorous birds are attracted to the area to keep these Eucalypts healthy. Ensure garden maintenance staff can recognise Einadia which keeps popping up - great asset if not sprayed.
Provision of all'aperto cafe & dining infrastructure
Re expose and maintain the beautiful leaf art on shop front roofing, that has been covered with ugly advertising signage, on Coles side, and then add to Ritchies side, so Centre does not look so divided.
really!? There are so many ideas! Make better use and better decorage Cube Z. Encourage artists to use space and set up small local outdoor market in summer around this.
Re-locate the birds from the Coles carpark!
Removal of the rail level crossing ,less through traffic, outdoor gathering space for people to sit and chat whilst others shop. A central family oriented community club ,like an RSL or combined services club would provide an anchor presence in the area to attract people in a different way than the PUB/TAB/Pokies does
Remove the rail crossing. Improve streetscape.
Signage for walking trails, how far etc, gradient, if accessible?
Some areas could do with a general spruce up. Some consideration could be given to having kids activities or some live entertainment on Saturdays.
Street furniture and lighting. Footpath dining.
The I G A shopping area overhauled and perhaps a town square, like Eltham has! Diamond Creek is a very busy centre but has nowhere to sit anywhere around the shops... Even a pedestrian overpass from one side to the other...make shopping SO much easier.... and nature strips, etc, better maintained.
The main shopping areas are very dull. Not sure what would improve them.
The park is brilliant, but I find that it is aimed at older kids (even my 6 year old cannot reach the height of the monkey bars!). I have younger children and I feel like there is not enough for them it do. A sandpit, lower play area would really complete it all.

What do you think could make the Activity Centre more welcoming, vibrant and alive? (N=89)
The shopping precinct has poor parking, traffic flow and looks tired and neglected. Improve these and also incorporate more vegetation rather than just concrete and bitumen.
Along the bike path area near Marngrook oval there is a need for a more permanent shelters to help people escape heat/wet weather
the shops look old & tired, especially on the IGA side of the shops. Needs to be revamped
togetherness
Town square, new resatuarants. There are too many takeaway shops. I always go to Eltham or Warrandyte.
Treed walkways
Trees and shrubs help soften any area. Chute street has planter boxes. Colour.
Update the buildings but still have that rural feel
Upgrade shopping centre on IGA side and decorations at Christmas right throughout the Activity Centre
Upgrade to building facades - especially on the IGA side. A town square type space similar to what Eltham have achieved. More interesting shops and cafes. Upgrade streetscape in general. (a real upgrade not just a few planter boxes!!)
Variety of mixed use developments - Chute and Inglis St - no restrictions that hinder such use. The area will then attract visitors and there will be scope for different types of homes, services and retail. No restrictions on different types of coffee shops / restaurants.
warmth, safety, lower price, easy access parking
You are assuming we want it more 'vibrant'!!!!* Better traffic control, better rubbish control, fewer buildings in supposedly parklands.
zoo

5.5 Good design means making safer spaces and places for people. Do you know of any areas in the Activity Centre needing attention and the reason? (N=76)

Good design means making safer spaces and places for people. Do you know of any areas in the Activity Centre needing attention and the reason?
A pedestrian crossing needed at the intersection of the main rd and Brooks Cres. Many people /younger and older/ cross there on their way to the train station. Pedestrians first, cars second.
All of it. The carparks, entries, traffic lights, station, roads are an abomination.
An extended walking, running track all the way to Hurstbridge but away from the roadside!
Areas around the train station are often filled with rubbish. Poor pedestrian access between the shop strips on either side of the creek. The IGA shopping centre is an eyesore and needs to be massively redeveloped
Around near the skatepark
Arrows coming out of coles intersection
As above, particularly a pedestrian overpass to connect each side together, making all areas linked, vibrant and safe. All shops would receive more customers if overall access was easier. Traffic congestion is a real problem, particularly on the Coles side.
Be nice to fix Elizabeth Street to have a footpath on oval side and parking bays as congestion with sport and readies makes the road dangerous.
Better lighting at night
Better pedestrian access to both sides of shops. Better arrangements on bus / macdonalds carpark side. Better parking for commuters. Better rubbish removal from creek
Better pedestrian crossings for side streets
Car park at coles not next to station- not safe at night
car parking at Coles is very poorly designed as is pedestrian access. cross overs to businesses make cycling very dangerous for young children - my son (6) was knocked off his bike outside childcare centre. Elizabeth Street turn off from Mainstreet difficult bottleneck.

Good design means making safer spaces and places for people. Do you know of any areas in the Activity Centre needing attention and the reason?
car parking in the area near Nillumbik Cellars. Not sufficient time. The 2 hour places fill quickly. It is not always easy for an older or disabled person to walk up the hill from car parks behind the shell service station.
Car parking. More stores such as gift shops, deli, sports store, etc. No need to 2 tobacco shops!!
Carpark. Hard to move around, dangerous cars driving etc.
Coles Diamond Creek car park.
crossing from the bottom of Fyffe Street to go to station. lots of pedestrians cross the main road here
Diamond creek station can seem unsafe at night, maybe more attention on the undercover shelter area on the bus shelter side of the platform
Dog park - more obstacles
Driving in and around the shops is horrendous
Easy town centre
Fix coles carpark as difficult to exit when busy and tidy up with plants and repairs to IGA plaza area..and dont allow tacky shops like CIGNAL to be there.
Footpath on both sides of Gipson St
I have no idea why the Activity Centre extends up as far as Patyah St aside from the tennis courts on Phipps Cres
I often see people getting tackled on the footy ovals.
I think it's pretty safe so long as the local police keep up a regular presence. The car parks can be a bit tight and hazardous on the Coles side meaning drivers and pedestrians need to be alert when negotiating passage.
Improve bike lanes out of diamond creek towards greensborough
Industrial area. Train station. Lighting improvements after heading away from activity area across Gipson St Bridge and walking left behind new housing development. Previously a nursing home site my friend didn't feel safe due to poor lighting.
It's a retail shopping area. Nothing more. You can't make a silk purse from a pigs ear.
Lighting on the bridge near netball courts at night
Link both sides of the railway line together better with pedestrian / bike bridges / crossings
McDonalds car park and train station area
More intelligent parking design particularly on the IGA shops side.
More lightning on footpaths for people walking too and from the station
Most of the centre is designed in a vehicle centric manner. Any change to this would be great!
No, educate them how to be safe in these areas
Of course the railway crossing is a massive issue, it needs priority attention. Buses drive too quick through the main activity area.
Parking at station. Need more. Improve parking at Elizabeth Street is too narrow.
Plaza requires upgrade
Removal of the level crossing by placing the road under the track but not by creating a concrete monstrosity.
shops close together
Sporting ground club houses and stands need a upgrade
Station St! It needs to be a clear way (Sacred Heart bound) during normal school zone times. I also see no reason why McDonalds should not be made to re-jig their drive thru to direct traffic into their carpark (that they chain off some mornings) to avoid idiots lining up for an iced sugar drink in the summer. No seriously, when it was under construction I thought this is exactly what they were going to and alas, no! Oh! And both their driveways need better vision to exit. I cannot tell you the number of times i've had to brake hard to avoid getting T-boned will creeping along to get to main road. And the plumbtech business is just outright selfish using the old bus stop as a place to put their truck. You have to overtake a stationary vehicle, blindly before the 90 degree left hander.
Stop people crossing the road from the Op shop to the station. It is the least safe place to cross and I feel for the motorists that avoid so many near misses.

Good design means making safer spaces and places for people. Do you know of any areas in the Activity Centre needing attention and the reason?
The area around station st /Gipson st/Elizabeth st is a little remote and vandalism/graffiti regular problem
The area from pool to Main rd to pub to bridge. The rubbish here can be terrible due to MACCAS! not Skate park....fine Maccas for every piece of rubbish you find!. They will pay to stay!
The bad language at the skate park
the car park changed to allow the above more pedestrian space
The exit from the Ritchies car park is just dangerous. It is still basically a driveway and I'm surprised there hasn't been an accident yet.
The footpath outside and adjacent to Coles needs to be widened, it's very busy area. Doesn't help with coffee tables and chairs however they improve the ambience of area wider path, would be safe look good add to ambience.
The path behind Coles to the George St carpark feels unsafe at night.
The pedestrian crossings are danger zones, maybe need flashing lights added! The one in front of what used to be Yings is extremely dangerous.
The plaza is a hodge lodge of outdated facades that need to be upgraded. A town centre needs to be added.
The pool - please invest in our pool!!
The skate park is located in the wrong location.
The track along the dog park needs lighting at night.
The traffic in Main Hurstbridge Road is a nightmare from school pick up time (approximately 3pm - 3:30pm) until after peak hour. It's chaotic trying to get in and out of shopping centres, crossing the railway line, traffic banks back to Collins St as well as traffic coming out of the Bendigo Bank Stadium on weekends.
The traffic lights where Coles is needs to have a Green arrow to turn right and it should coordinate with rail line. The intersection of Brooks and Fyffe can get congested when turning right into Fyffe and cannot see traffic coming in opposite direction when there is lots of traffic lined up.
The two main car parks need major attention. the traffic follow through them and into them is very poor.
The two separate areas of the activity centre are difficult to join together - could they be identified as upper / lower. west end / east end?
The whole town needs upgrading
There are frequently cars parked on /obstructing the footpath in Elizabeth st which makes it hard to get around (Wheelchair/pram etc). Pedestrians sometimes required to enter roadway to get back to the path.
To update the Diamond Creek plaza, it's very dated and has become a bit of an ugly distraction.
Traffic and rail crossing as previously mentioned
Traffic chaos both getting out of Coles car park, and along Station Street with trucks parked along the road forcing all traffic to share one lane
Traffic turning at George Street then speeding through car park to station.
Train line is a congestion area. I'd like to see either train tracks removed or dual lanes or second crossing over tracks. Also the traffic signals at coles entrance need some serious attention. this intersection is atrocious.
Train station
Train station at night,
Train station could have more lights
Train to go over or under the road
Train tracks and Coles and IGA car parks = nightmare
Uneven paving eg: near post office
Wish there was another pedestrian crossing of the railway
Yes Coles - IGA - Roads in and out are out of control. Needs much improvement.

5.6 Is there anything else you would like to tell us? (N=52)

Is there anything else you would like to tell us?
<p>1) Recognise strategic importance of Chute St side and historical coordinated urban infrastructure and planning - the focus of past, present and future.</p> <p>2) State independent panel advocated/suggested/agreed there should be no secondary emphasis/mode.</p> <p>3) Please remove immediately discriminatory title "secondary mode" to historic Chute St where businesses and stakeholders have capital investment.</p> <p>4) You are discriminating this side and dividing community.</p> <p>5) Diamond Creek is one shopping centre starting at Chute St and finishing at Plaza side. The new complementing the old - not meant to "wipe" out the old by inference "secondary mode"</p> <p>6) Please show Inglis St as mixed use activity zone as Hurstbridge Rd Diamond Creek - no overlays on 8 Inglis St as it cripples its use!!</p> <p>7) Need to be heard again by state panel and full council.</p> <p>8) Survey map is misleading - please correct.</p>
A library facility within Diamond Creek would be a wonderful addition to the town.
Add a KFC
Add KFC
Add KFC
annual snake show explaining how to deal with snakes would be good
Bike track area is flat and beautiful. Use this area better to connect people to the activity centre, instead of using hilly footpaths next to traffic.
Council, traders, DVTA, landlords and all stakeholders need encourage the local population to 'shop local' as much as possible and undertake activities and promotions to ensure the locals understand that they are valued and essential for the activity centre to be vibrant and attractive.
Diamond Creek has a reputation of being 'scumbag'. House prices are comparable with Doreen, which I find hard to believe. Let's make some more nature inspired playgrounds, surrounded by trendy cafes. No more Pizza!!
Diamond creek has come a long way in the last 20 years but Eltham seems have gotten so much more attention. It needs to be updated and more user friendly
Diamond Creek has retained a country town feel through population growth, this is a unique and positive aspect of the township. While Eltham has been gentrified Diamond Creek and Hurstbridge have retained their own identities. While Hurstbridge is more hippy/bush, Diamond Creek is country; let's embrace and retain that quality.
Diamond Creek is great but it is getting busier. It is also looking very tired. I'd love to see it modernised but with a style that reflects Diamond Creek's connection to nature. We need good traffic flow but also ways to encourage foot traffic safely. As part of the parkrun community (with over 300 participants each week) it would be great if any ongoing trail repairs resulted in wider paths. There is also a need to stop cars parking on grass areas at Marngrook oval and a rotunda or some form of covered area that can help shelter people when it is raining or extremely hot.
Duplicate The bridge
Fairly recent to the area. Like it. Wish there was some more night time entertainment. Restaurants, bars, live music.
Finish the Bike trail to Hurstbridge please.
get rid of the railway crossing to help with traffic congestion.
I don't want to lose 'the lovely town' to high rise, concrete jungle
I live in Yarrambat and I would like to see more happen in Yarrambat, a meeting place, increase sporting facilities, walking tracks, shopping options etc.
I love Diamond Creek have lived here for 35 years. But I'm finding that people (Car drivers) are speeding trying to beat lights etc the area is very congested, too many lights / train cross the drivers are frustrated.
I love our town and sense of community. Investment is needed to enable the area to reach potential.
I love the country, community feel of diamond creek. I love the leafy open feel!
I use to go to Eltham North adventure playground to use their exercise equipment. Such as the pull up bars and dip bars, but it is not there anymore. I am currently driving all the way to Watsonia Binnak Park or Bundoora to access their exercise equipment. There is no exercise equipment in Diamond Creek.

Is there anything else you would like to tell us?
If you can't fix it, demolish it and start again.
Improve public transport connection
Improve the access without more traffic lights and Hotch Potch township - hotel ruined!!
In Diamond Creek we love our kids, our pets, and our sports. Am proud to be from Diamond Creek
In summer it's very hot and don't want to go outside. I live in a nursing home.
Leave it more village-like. Don't over build it and lose the charm.
Make Diamond Creek the priority for once. Eltham seems to get everything when it comes to their town centre
More support for the art, music etc. in the central area.
No more junk food outlets.
Building design, whilst being contemporary, retaining historical references and character.
Parking near station would love more spaces even 5 hour limits.
Please refrain from using gravel as mulch in garden beds. I find this 'cold' and uninviting in appearance. I am also disappointed that this valuable resource is used as a mulch when organic mulches are prettier, provide nutrients to the soil, enhance habitat for soil bacteria, fungi and bugs.
Put turning arrows at the traffic lights at Diamond Creek plaza & Coles shopping intersection. Too many near misses & difficulty for increased traffic flow. Reduce housing development that impacts on native vegetation & destruction that also impacts traffic congestion. implement improved transport options, eg regular bus services around township housing areas to bring people into & out of activity centre & safe cycling lanes, & space at station to lock up bikes securely.
RE-LOCATE THE BIRDS FROM THE SHOPPING CENTRE CARPARK - in the interest of public health with the noise and excrement and damage to vehicles ducol!
Stay true to our GREEN WEDGE
Stop subdivisions of block so small you struggle to fit a shed especially so far away from the shop or public transport. It's a public hazard
stop trying to make it Eltham. DC does not need one of everything that Eltham has. they're too close to make it viable, or sensible.
Thank you and I hope these things can be addressed.
The entrance to diamond creek should be beautified
The littering problem around the McDonalds facility needs to be addressed. Perhaps McDonalds needs to be responsible for cleanup multiple times per day.
The main road needs to be upgraded or railway line upgraded to go over or under the road. Also make Station Street, Elizabeth Street one way, both roads are too narrow for parking and the volume of traffic.
The railway in Diamond Creek is a huge problem, I think they need to look at that
The rubbish is out of control in area. Parking is a problem. Railway crossing has to go! 24 hour police station.
Too much rubbish and leaves everywhere. Centre needs to be kept clean. Create town square or garden area
Traffic congestion is a major problem, highlighted when boom gates cause cars to bank back past Diamond Valley Secondary College. Impatient drivers divert up Phipps Crescent, then race though back streets to cut back in near shopping centre.
Traffic flow is biggest problem and should have been addressed years ago when Eltham was in same situation and instead you replicated the same problem. Building Police Station and ambulance in prime retail area was also silly and only serves to divide the retail precinct and already Ambulance is moving where they should have gone in the first place
Train line needs to be duplicated so there are more frequent trains to Diamond Creek and level crossing removed. And take advantage of the strong community participation and develop more events which bring different parts of the community together.
Vibrant centres need a mixture of uses and this includes non-retail commercial uses and housing. Encourage more transit oriented development around the station (and the centre in general) which is well designed and interacts positively with the street. Development of 4-6 storey should be encouraged
We would like Diamond Creek to be welcoming but would like it's orientation to be towards families with a good, physical environment. Access to health and education and libraries and sport rather than still more alcohol outlets and takeaway food outlets.

Is there anything else you would like to tell us?
While the edges of shopping centre have much "attempted" vegetation, because people walk through the vegetation some of it is always missing, disturbed or broken down. You could ban smoking within it as well.
Would love lighting along the Diamond Creek Trail to feel safer to run along there after dark. This would really benefit the large group of DCR runners we know have enjoying fitness and community spirit in our lovely area!!